



Lehigh and Northampton Transportation Authority
1060 Lehigh Street, Allentown, PA 18103
Phone: 610-435-4517

LANTA Board of Directors Meeting Minutes

June 9, 2026

LANTA Bethlehem Rider Resources Center, 60 W Broad St, Bethlehem, PA

Members Attending: Mike Lichtenberger – Chair of the Authority; Matt Malozi – Treasurer of the Authority; Kimberly Schaffer; and Iris Linares.

Members Attending via Webinar / Teleconference: Beth Halpern – Vice Chair of the Authority; Fred Williams; Jennifer Ramos; Vicky Kistler; and Amy Beck.

Members Absent: Sheila Alvarado; and Jared Mast.

Staff/Contractors Attending: O. O’Neil, B. Cotter, T. Williams, K. Cashatt, J. Polster-Abel, A. Yacko, A. Knee, D. Lightner, Ja. Ozoa, J. Ozoa, K. Leh, K. Ojeda, D. Hayes - LANTA Staff; Jason Muller – Transdev.

Public Attending: Maurice Wells

Public Attending via Webinar/Teleconference: Amy Unger

1. Call to Order

The meeting was called to order at 12:01 p.m. by Mike Lichtenberger, Chair of the Authority.

2. Welcome and Public Involvement Instructions

Mr. O’Neil provided instructions for public comment and noted that the meeting was being recorded for the purpose of taking meeting minutes only.

3. Roll Call

Roll Call was conducted by Mr. O’Neil.

4. Public Comment

During public comment, Maurice Wells asked about the replacement of two bus shelters that had been damaged and removed. Mr. Cotter answered that he would look into the status of the two locations and report back.

Mr. Wells also asked about the schedule for the closure of Platform A at the Allentown Transportation Center (ATC). Mr. Knee responded that the construction which is requiring the closure of Platform A is scheduled to be completed in the first week of July. At that time, Platform A will re-open and ATC will return to normal operations.

5. Approval of the Minutes

The minutes of the May 12, 2026, Board of Directors meeting were approved on a motion made by Mr. Williams and seconded by Ms. Linares. All members present voted in the affirmative.

6. Report of the Chair

As part of the Report of the Chair, Mr. Lichtenberger announced that the Fiscal Year 2027 Board Officers Nominating Committee, which included Mr. Lichtenberger, Jenn Ramos, Beth Halpern, and Jared Mast have nominated a slate of candidates to serve as Board officers for LANTA's fiscal year 2027. The slate includes Sheila Alvarado as Chair, Kim Schaffer as Vice Chair, Mike Lichtenberger as Board Secretary, and Matt Malozi as Treasurer.

The Board will vote on the Board officers for the fiscal year during the July meeting of the Board. At that time, additional nominations can be made by any Board member.

Mr. Lichtenberger thanked the members of the Nominating Committee for agreeing to serve.

Mr. Lichtenberger then concluded the Report of the Chair.

7. Report of the Committees

A. Finance Committee – Mr. Malozi, Chair of the Finance Committee, reported that the Finance Committee met on Tuesday June 2. As part of the agenda, staff presented the financial statements for the LANTaBus, LANTaVan, and Carbon Transit operating divisions for April 2026, subject to audit, which are attached.

On a motion made by Mr. Malozi and seconded by Mr. Williams, the Board voted to approve the LANtaBus, LANtaVan, and Carbon Transit financial statements for April 2026, subject to audit. All members present voted in the affirmative.

Staff presented a summary of the public notice efforts for the FY 2027 Operating Budgets for the LANtaBus, LANtaVan, and Carbon Transit operating divisions. Staff noted that the 30-day public comment period ran through June 4, 2026 and that no comments or questions were received from the public. The summary is attached.

On a motion made by Mr. Malozi and seconded by Ms. Schaffer, the Board voted to approve the FY 2027 Operating Budget by Division as presented. All members present voted in the affirmative.

Staff presented a summary of the public notice efforts for the federal fiscal year 2027 Capital Plan Program of Projects. Staff noted that no comments or questions were received from the public during the 30-day public comment period which ran through June 4, 2026. The summary is attached.

On a motion made by Mr. Malozi and seconded by Ms. Schaffer, the Board voted to approve the FY 2027 Capital Plan Program of Projects as presented. All members present voted in the affirmative.

Mr. Malozi then concluded the Committee report.

- B. Administration & Safety Committee – On behalf of Ms. Alvarado, Chair of the Administration & Safety Committee, Mr. Malozi reported the Administration and Safety Committee met in Executive Session on Thursday May 14 to discuss private personnel matters. Minutes of the executive session were sent to all Board members.

On a motion made by Mr. Malozi and seconded by Ms. Ramos, the Board voted to ratify the actions taken by the Committee in executive session. All members present voted in the affirmative.

The Administration & Safety Committee also met in open session on Tuesday June 2. As part of the agenda, staff presented the Administration & Safety Dashboard Report which covered employee headcount, current vacancies, and training completed in April. The report is attached.

Staff presented a proposal to issue a purchase order for the purchase of seven (7) transit buses for the LANtaBus fleet for the purposes of fleet replacement. The purchase would be part of the statewide bus bid and would be awarded to Gillig LLC. A summary of the procurement is attached.

On a motion made by Mr. Malozi and seconded by Ms. Schaffer, the Board voted to approve the award of a purchase order for seven transit buses to Gillig LLC as presented. All members present voted in the affirmative.

Staff also presented the Accident/Incident and Workplace Safety Report as well as the PennDOT Act 44 Review Action Plan Update for the quarter of January through March 2026. The reports are attached.

Mr. Malozi then concluded the Committee report.

- C. Service Support & Planning Committee – Ms. Schaffer, Chair of the Service Support & Planning Committee, reported that the Committee did not meet in June and that the next meeting of the Committee is scheduled for Tuesday August 18.
- D. Service Delivery & Accessibility Committee – Ms. Linares, Chair of the Service Delivery & Accessibility Committee, reported that the Committee met on Tuesday June 9 prior to the Board meeting.

The agenda included a review of the Service Delivery Dashboard Reports for the LANtaBus, LANtaVan, and Carbon Transit operating divisions for the period of January through March 2026. Each dashboard report provides key ridership and performance measures for each operating division. The dashboard reports are included in the meeting packet.

The agenda also included an update on LANtaVan and Carbon Transit online trip reservations and the incorporation of Reduced Fare Transit ID cards into the Valley Ride system. Lastly, the agenda included an update from LANTA's paratransit service contractor, Transdev.

Ms. Linares then concluded the Committee Report.

8. Other Items

Under Other Items, Mr. Polster-Abel noted the Training Department would be conducting all-staff training meetings the week of June 22 and June 29.

9. Adjournment

The meeting was adjourned at 12:26 p.m.

Respectfully Submitted



Sheila Alvarado
Secretary

7/7/2026

Date



Lehigh and Northampton Transportation Authority

**LANTA Board Meeting
Agenda
June 9, 2026**

1. Call to Order
 2. Welcome and Instructions for Public Involvement
 3. Roll Call
 4. Public Comment
 5. Approval of the Minutes – May 12, 2026 Board Meeting
 6. Report of the Chair
 7. Report of Committees
 - A. Finance – Matt Malozi
 - i. Items for consideration of approval:
 - a. Financial Statements April 2026, subject to audit
 - b. Fiscal Year 2027 Operating Budget by Division
 - c. Fiscal Year 2027 Capital Budget
 - B. Administration & Safety – Sheila Alvarado
 - i. Items for consideration of approval:
 - a. Ratification of Actions Taken During Executive Session
 - b. Purchase Order – Purchase of Fixed Route Buses
 - C. Service Support & Planning – Kim Schaffer
 - D. Service Delivery & Accessibility – Iris Linares
 8. Other Items
 9. Adjournment
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**Joint LANTA Finance Committee and
Administration & Safety Committee**

**Agenda
June 2, 2026**

Finance Committee

1. Call to Order
2. Welcome and Instructions for Public Involvement
3. Roll Call
4. Public Comment
5. Review and Forward to Board – Financial Statements April 2026 subject to audit
6. Actions
 - A. Consideration for Forward to Board – Draft Fiscal Year 2027 Operating Budgets by Division
 - B. Consideration for Forward to Board – Draft Fiscal Year 2027 Capital Budget
7. Adjournment

Administration & Safety Committee

1. Call to Order
 2. Administration & Safety Dashboard
 3. Procurements
 - A. Consideration for Forward to Board – Award of Purchase Order for Fixed Route Bus Purchase
 4. Reports
 - A. Safety Report
 - B. PennDOT Act 44 Review Action Plan Quarterly Status Update
 5. Other Items
 6. Adjournment
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LANtaBus April 2026 Financials

Revenues

Current revenues total \$3,039,341. The variance of \$69,603 represents a 2.34% increase from the current budget projection of \$2,969,738. This is the first month of the fiscal year that Revenue has surpassed budget projections.

Total Expenses

Collectively, operating expenditures total \$40,054,640 and are **below** current budget projections of \$42,079,186 by \$2,024,546, a 4.81% budget variance.

Labor & Fringes

Labor & Fringes are **below** current budget projections by \$496,149, a 1.60% budget variance.

Interest

Interest is above current budget projections by \$34,567, due to cash flow constraints and the use of the Line of Credit. We are trending in the right direction with cash flow and are not currently on the line of credit.

Casualty & Liability Insurance

Casualty & Liability Insurance expense totaling \$945,364 is below current budget projections of \$1,171,741 by \$226,377, which represents a 19.32% budget variance.

Leases & Rentals

Leases & Rentals expense totaling \$71,020 is above current budget projections by \$21,770, a 44.2% budget variance. The expenses are in line with previous Fiscal Year which was \$67,949 versus \$71,020 this Fiscal Year.

For the Period April 30, 2026

	Fiscal Year 2026					YTD Budget Variance	
	PTD		YTD		Annual	Favorable (Unfavorable)	
	Actual	Budget	Actual	Budget	Budget	Amount	Percent
Revenue							
Passenger Fares	280,921	254,411	2,312,507	2,544,113	3,052,935	(231,606)	-9.10%
Special Transit Fares	52,620	31,604	466,882	316,042	379,250	150,840	47.73%
Auxiliary Transportation Revenue	50,000	10,000	240,814	100,000	120,000	140,814	140.81%
NonTransportation Revenue	1,748	958	19,139	9,583	11,500	9,555	0.00%
Total Revenue	385,289	296,974	3,039,341	2,969,738	3,563,685	69,603	2.34%
Expenses							
Labor	1,653,062	1,698,422	16,590,279	16,984,220	20,381,064	393,941	2.32%
Fringe Benefits	807,049	1,409,028	13,988,073	14,090,282	16,908,338	102,209	0.73%
Total Labor and Fringes	2,460,111	3,107,450	30,578,352	31,074,502	37,289,402	496,149	1.60%
Services	229,680	238,046	2,187,058	2,380,461	2,856,553	193,403	8.12%
Fuel	137,339	127,733	1,214,548	1,277,333	1,532,800	62,785	4.92%
Tires & Tubes	14,879	12,250	151,895	122,495	146,994	(29,400)	-24.00%
Materials & Supplies	199,839	225,480	1,733,331	2,254,802	2,705,762	521,471	23.13%
Utilities	57,380	77,950	723,715	779,500	935,400	55,785	7.16%
Casualty & Liability	86,018	117,174	945,364	1,171,741	1,406,089	226,377	19.32%
Taxes	2,242	2,071	19,871	20,708	24,850	837	4.04%
Purchase of Transportation	202,922	253,931	2,137,415	2,539,308	3,047,169	401,893	15.83%
Miscellaneous	30,155	39,634	244,753	396,337	475,604	151,583	38.25%
Interest	1,458	1,275	47,317	12,750	15,300	(34,567)	-271.11%
Leases & Rentals	6,856	4,925	71,020	49,250	59,100	(21,770)	-44.20%
Total Expenses	3,428,878	4,207,919	40,054,640	42,079,186	50,495,023	2,024,546	4.81%
Gross Surplus (Deficit)	(3,043,589)	(3,910,945)	(37,015,299)	(39,109,448)	(46,931,338)	2,094,149	5.35%
Subsidy							
Local Subsidy	118,577	117,883	1,179,780	1,178,825	1,414,590	(955)	-0.08%
State Subsidy	1,580,449	2,154,356	21,177,933	21,543,559	25,852,271	365,626	1.70%
State Subsidy - PY	725,523	725,523	7,059,311	7,255,225	8,706,270	195,914	2.70%
Federal Subsiy	-	717,118	-	7,171,176	8,605,411	7,171,176	100.00%
Federal Subsidy - ADA	84,817	-	902,074	-	-	(902,074)	#DIV/0!
Federal Subsidy - Safety & Sec	48,206	-	471,238	-	-	(471,238)	#DIV/0!
Federal Subsidy - VOH	46,738	69,167	229,114	691,667	830,000	462,552	66.88%
Federal Subsidy - PM	427,375	-	5,874,431	-	-	(5,874,431)	#DIV/0!
Federal Subsidy - Tire Lease	11,903	-	121,416	-	-	(121,416)	#DIV/0!
Total Subsidy	3,043,589	3,784,045	37,015,299	37,840,452	45,408,542	825,153	2.18%
Surplus (Deficit)	-	(126,900)	(0)	(1,268,997)	(1,522,796)	1,268,997	0.00%

Revenue and Expense Detail - By Program

LANTA Bus

July 1, 2025 thru March 31, 2026

	Operations		Maintenance		Facilities Maintenance		General Administration		Total	
Salaries & Wages	\$	11,010,496.71	\$	1,975,960.80	\$	242,019.19	\$	3,361,802.43	\$	16,590,279.13
Fringe Benefits	\$	9,657,776.97		1,733,199.62	\$	183,691.47	\$	2,413,405.03	\$	13,988,073.09
Services	\$	327,837.80	\$	300,313.49	\$	870,483.99	\$	688,422.89	\$	2,187,058.17
Materials & Supplies	\$	36,912.71	\$	1,592,041.68	\$	54,761.65	\$	49,614.92	\$	1,733,330.96
Fuel	\$	1,098,914.58	\$	115,633.58	\$	-	\$	-	\$	1,214,548.16
Tires and Tubes	\$	151,894.86	\$	-	\$	-	\$	-	\$	151,894.86
Utilities	\$	-	\$	-	\$	-	\$	723,714.66	\$	723,714.66
Insurance	\$	-	\$	-	\$	-	\$	945,363.95	\$	945,363.95
Taxes	\$	2,536.62	\$	-	\$	-	\$	17,334.70	\$	19,871.32
Purchased Transportation	\$	221,529.36	\$	-	\$	-	\$	1,915,885.34	\$	2,137,414.70
Miscellaneous Expense	\$	12,652.53		61,856.19	\$	-	\$	170,244.57	\$	244,753.29
Interest Expense	\$	-	\$	-	\$	-	\$	47,317.06	\$	47,317.06
Leases	\$	-	\$	2,458.00	\$	-	\$	68,562.30	\$	71,020.30
Total Expenditures	\$	22,520,552.14	\$	5,781,463.36	\$	1,350,956.30	\$	10,401,667.85	\$	40,054,639.65
Revenue										
Passenger Fares	\$	2,312,506.90							\$	2,312,506.90
Special Route Guarantees	\$	466,881.58							\$	466,881.58
Advertising Commissions	\$	240,813.78							\$	240,813.78
Rental Income									\$	-
Investment Income	\$	5,815.97							\$	5,815.97
Non-Transportation Income	\$	13,322.55							\$	13,322.55
Total Revenue	\$	3,039,340.78	\$	-	\$	-	\$	-	\$	3,039,340.78
Gross Surplus/(Deficit)	\$	(19,481,211.36)	\$	(7,132,419.67)	lumped together		\$	(10,401,667.85)	\$	(37,015,298.87)
Federal Subsidy										
Tire Lease			\$	121,415.90					\$	121,415.90
ADA	\$	902,074.09							\$	902,074.09
Safety & Security	\$	471,238.34							\$	471,238.34
Preventative Maint	\$	1,174,886.30	\$	4,699,545.18					\$	5,874,431.48
VOH - Labor			\$	58,772.95					\$	58,772.95
VOH - Parts			\$	170,341.37					\$	170,341.37
State Subsidy									\$	-
Tire Lease			\$	25,316.30					\$	25,316.30
ADA	\$	187,935.87							\$	187,935.87
Safety & Security	\$	471,238.34							\$	471,238.34
Preventative Maint	\$	367,159.31	\$	856,705.05					\$	1,223,864.36
VOH - Labor			\$	58,772.91					\$	58,772.91
VOH - Parts			\$	35,488.49					\$	35,488.49
State Operating Assistance	\$	15,192,597.52	\$	886,667.53			\$	10,155,363.35	\$	26,234,628.39
Local Subsidy									\$	-
Tire Lease			\$	5,162.66					\$	5,162.66
ADA	\$	37,582.67							\$	37,582.67
Preventative Maint	\$	39,158.96	\$	205,584.55					\$	244,743.51
VOH - Parts			\$	7,096.84					\$	7,096.84
Local Operating Assistance	\$	637,339.96	\$	1,549.93			\$	246,304.50	\$	885,194.39
Total Subsidy by Expense Class	\$	19,481,211.36	\$	7,132,419.66	\$	-	\$	10,401,667.85	\$	37,015,298.87
Surplus/(Deficit)	\$	(0.00)	\$	(0.00)	\$	-	\$	0.00	\$	-

LANtaVan April 2026 Financials

Total Revenues

Year to date revenues total \$7,935,180. This represents a 11.6% decrease from the current budget projection of \$8,976,741.

Passenger Fare Revenue

LANtaVan Passenger Revenues are below budget projections by 21.5%, with total Revenue of \$410,784 versus the budget projection of \$522,978.

Local Special Fare Assistance

Collectively, Local Special Fare Assistance totals \$1,907,617 has surpassed current budget projections of \$1,724,456 by 10.6%.

State Reimbursements

YTD State Reimbursements total \$2,267,130 which represents a 29.8% decrease from the budget projection of \$3,231,480. The State Reimbursements are comprised of Shared Ride and PWD fare assistance.

SHARED RIDE	FY 26 July '25 thru Apr '26		FY 25 July '24 thru Apr '25	PWD	FY 26 July '25 thru Apr '26		FY 25 July '24 thru Apr '25
July	8892		8,288	July	415		526
August	8528		8,317	August	518		560
September	8533		7,932	September	513		558
October	9053		8,775	October	560		609
November	7506		7,780	November	382		454
December	7271		7,655	December	332		505
January	5713		7,252	January	266		544
February	7054		6,647	February	327		485
March	8528		8,462	March	457		513
April	8435		8,720	March	518		442
	79513		79828		4288		5196
		0.39% Decrease				17.5% Decrease	

Shared Ride trips are down only 0.39% over last Fiscal Year.

PWD trips are down 17.5% over last Fiscal Year.

The FY budget assumed a significant fare increase for the Shared Ride and PwD programs. This fare increase has not been pursued since a portion of the stabilization funding provided by PennDOT was designated specifically for offsetting Shared Ride program deficits.

Total Expenses

Collectively, operating expenditures total \$10,618,926 which represents a 6.7% decrease from the budget projection of \$11,381,748.

Labor & Fringes

Labor & Fringes total \$1,022,232 versus budget projection of \$1,322,164, and are below current budget projections by \$299,932, which is a 22.7% budget variance.

Expenses to note:

Fuel expenses total \$742,367 which represents a 12.3% decrease from the budget projection of \$846,583.

Utilities expenses total \$170,921 which represents a 3.7% decrease from the budget projection of \$177,458.

Purchased Transportation expense totals \$7,690,806 which represents a 3.3% decrease from budget projection of \$7,955,493. This is partially due to the use of addt'l vendors, ie Regal Medtrans and YourWay Taxi. Regal Medtrans started in September and has already saved LANta \$21,511 with the 3,753 trips they have handled.

We have submitted invoices to PennDot for Service Stabilization funding in the amount of \$2,683,746. As a result, the year-to-date deficit recorded on LANtaVan is now ZERO.

LANTaVan
Income Statement Summary
For the Period Ending April 30, 2026

	Fiscal Year 2026					YTD Budget Variance	
	PTD		YTD		Annual	Favorable (Unfavorable)	
	Actual	Budget	Actual	Budget	Budget	Amount	Percent
Revenue							
Passenger Fares	43,266	52,298	410,784	522,978	627,573	(112,194)	-21.5%
Non-Transportation Revenues	-	-	-	-	-	-	0.0%
Local Special Fare Assistance	188,009	172,446	1,907,617	1,724,456	2,069,347	183,161	10.6%
State Reimbursements	115,112	323,148	2,267,130	3,231,480	3,877,776	(964,350)	-29.8%
State Special Fare Assistance	355,471	349,783	3,349,650	3,497,828	4,197,393	(148,178)	-4.2%
Total Revenue	701,857	897,674	7,935,180	8,976,741	10,772,089	(1,041,561)	-11.6%
Expenses							
Labor	46,521	78,235	567,907	782,346	938,815	214,439	27.4%
Fringe Benefits	37,217	53,982	454,325	539,818	647,782	85,493	15.8%
Total Labor and Fringe Benefits	83,738	132,216	1,022,232	1,322,164	1,586,597	299,932	22.7%
Services	21,715	18,713	180,759	187,133	224,560	6,374	3.4%
Fuel	90,791	84,658	742,367	846,583	1,015,900	104,216	12.3%
Tires & Tubes	-	-	-	-	-	-	0.0%
Materials & Supplies	4,958	4,063	48,277	40,625	48,750	(7,652)	-18.8%
Utilities	23,225	17,746	170,921	177,458	212,950	6,537	3.7%
Casualty & Liability	1,083	1,083	10,833	10,833	13,000	(0)	0.0%
Taxes	6,733	9,375	85,744	93,750	112,500	8,006	8.5%
Purchase of Transportation Service	791,060	795,549	7,690,806	7,955,493	9,546,591	264,686	3.3%
Miscellaneous	502	1,396	6,477	13,958	16,750	7,481	53.6%
Interest	-	-	-	-	-	-	0.0%
Leases	72,172	73,375	660,508	733,750	880,500	73,242	10.0%
Total Expenses	1,095,976	1,138,175	10,618,926	11,381,748	13,658,098	762,822	6.7%
Gross Surplus (Deficit)	(394,119)	(240,501)	(2,683,746)	(2,405,008)	(2,886,009)	(278,739)	11.6%
Subsidy							
State Subsidy	-	33,754	-	337,543	405,051	337,543	100.0%
State Service Stabilization Funds	394,119	-	2,683,746	-	-	-	-
Federal 5310	-	-	-	-	-	-	-100.0%
Total Subsidy	394,119	33,754	2,683,746	337,543	405,051	337,543	100.0%
Surplus (Deficit)	-	(206,747)	-	(2,067,465)	(2,480,958)	616,281	-29.8%

Revenue and Expense Detail - By Program

LANtaVan

7/1/2025 thru 4/30/2026

	ADA	SRR/PWD	MATP	Total
Salaries & Wages	\$ 96,315.67	\$ 267,895.08	\$ 203,696.06	\$ 567,906.81
Other Paid Absences	\$ 7,705.25	\$ 21,431.61	\$ 16,295.68	\$ 45,432.54
Fringe Benefits	\$ 69,347.28	\$ 192,884.46	\$ 146,661.16	\$ 408,892.90
Services	\$ 31,783.95	\$ 88,404.76	\$ 60,570.18	\$ 180,758.90
Fuel	\$ 125,903.73	\$ 350,192.15	\$ 266,271.25	\$ 742,367.14
Materials & Supplies	\$ 8,187.65	\$ 22,773.37	\$ 17,315.90	\$ 48,276.92
Utilities	\$ 28,987.88	\$ 80,627.71	\$ 61,305.89	\$ 170,921.48
Insurances	\$ 1,837.32	\$ 5,110.37	\$ 3,885.71	\$ 10,833.40
Taxes	\$ 14,541.96	\$ 40,447.41	\$ 30,754.50	\$ 85,743.87
Purchased Transportation	\$ 1,393,766.69	\$ 3,876,661.40	\$ 2,381,377.46	\$ 7,651,805.55
MA Reimbursements			\$ 39,000.87	\$ 39,000.87
Miscellaneous Expense	\$ 1,712.94	\$ 4,764.43		\$ 6,477.37
Leases	\$ 112,020.68	\$ 311,577.43	\$ 236,910.26	\$ 660,508.37
Total Expenditures	\$ 1,892,111.00	\$ 5,262,770.19	\$ 3,464,044.92	\$ 10,618,926.11
Passenger Fares	\$ 125,418.00	\$ 170,970.30		\$ 296,388.30
Program Reimbursements				
Lottery - Shared Ride		\$ 2,123,690.35		\$ 2,123,690.35
Lottery - PWD		\$ 143,439.20		\$ 143,439.20
Area Agency on Aging		\$ 104,359.64		\$ 104,359.64
MATP - Lehigh County		\$ 75,061.20	\$ 2,000,420.11	\$ 2,075,481.31
MATP - Northampton County		\$ 39,334.20	\$ 1,349,229.41	\$ 1,388,563.61
Total Program Reimbursements		\$ 2,371,489.19	\$ 3,464,044.92	\$ 5,835,534.11
Gross Surplus/(Deficit)	\$ (1,766,693.00)	\$ (2,720,310.70)	\$ -	\$ (4,487,003.70)
Subsidy				
State Operating Assistance - CER		\$ 36,564.30		\$ 36,564.30
ADA - Federal/State/Local	\$ 1,060,015.80			\$ 1,060,015.80
ADA - PM	\$ 706,677.20			\$ 706,677.20
Federal 5310				\$ -
State Service Stabilization Funds		\$ 2,683,746.40		
State Operating Assistance - Reserves				\$ -
Total Subsidy by Program	\$ 1,766,693.00	\$ 2,720,310.70		\$ 4,487,003.70
Surplus/(Deficit)	\$ -	\$ 0.00	\$ -	\$ 0.00

Carbon April 2026 Financials

Total Revenues

Year to date revenues total \$1,237,682. This represents a 20.8% decrease from the current budget projection of \$1,562,786. The decrease was 20.1% in March.

For Comparison purposes, looking at Fiscal Year to Date trip data FY25 versus FY26:

Shared Ride FY25 7,393 trips versus 6,914 trips in FY26, decrease of 6.5%

PWD FY25 1,482 trips versus 1,010 trips in FY26, decrease of 31.8%

ADA FY25 1,405 trips versus 1,239 trips FY26, decrease of 11.8%

Carbon Area on Aging FY25 4,360 trips versus 3,253 trips FY26, decrease of 25.4%

Passenger Fare Revenue

Carbon Passenger Revenues total \$49,623 which is below budget projection of \$59,686 by \$10,063, which is a 16.9% decrease.

Total Expenses

Collectively, operating expenditures total \$1,991,045 and are below current budget projections by \$219,131, an 9.9% budget variance.

Labor & Fringes

Labor & Fringes are below current budget projections by \$140,256, a 29.0% budget variance.

The total reimbursement of 5311 Funding in the amount \$250,000 has been submitted to PennDot. (Covers 50% of the deficit for both fixed route and shared ride and must be used for Rural areas, therefore only Carbon).

Also submitted invoice to PennDot for Service Stabilization funding in the amount of \$20,881 for April '26.

The year-to-date deficit recorded on Carbon Transit now totals \$157,704 as a result of the 5311 Funding and Service Stabilization.

State operating assistance can be used at fiscal year end to offset final annual deficit.

Carbon Transit
Income Statement Summary
For the Period Ending April 20, 2026

	Fiscal Year 2026					YTD Budget Variance	
	PTD		YTD		Annual	Favorable (Unfavorable)	
	Actual	Budget	Actual	Budget	Budget	Amount	Percent
Revenue							
Passenger Fares	2,902	5,969	49,623	59,686	71,623	(10,063)	-16.9%
Non-Transportation Revenues	-	175	5	1,750	2,100	(1,745)	0.0%
Local Special Fare Assistance	6,123	8,397	123,294	83,968	100,761	39,326	46.8%
State Reimbursements	23,657	30,160	202,447	301,598	361,917	(99,150)	-32.9%
State Special Fare Assistance	78,521	111,579	862,314	1,115,785	1,338,942	(253,471)	-22.7%
Total Revenue	111,203	156,279	1,237,682	1,562,786	1,875,343	(325,104)	-20.8%
Expenses							
Labor	13,379	28,639	190,964	286,386	343,663	95,422	33.3%
Fringe Benefits	10,703	19,761	152,771	197,606	237,127	44,834	22.7%
Total Labor and Fringe Benefits	24,081	48,399	343,736	483,992	580,790	140,256	29.0%
Services	2,010	2,129	20,890	21,292	25,550	402	1.9%
Fuel	14,675	9,238	108,740	92,382	110,858	(16,359)	-17.7%
Tires & Tubes	-	-	-	-	-	-	0.0%
Materials & Supplies	794	1,167	7,318	11,667	14,000	4,349	37.3%
Utilities	(101)	2,333	15,698	23,333	28,000	7,636	32.7%
Casualty & Liability	-	-	-	-	-	-	0.0%
Taxes	-	-	-	-	-	-	0.0%
Purchase of Transportation Service	109,972	153,139	1,454,388	1,531,386	1,837,663	76,998	5.0%
Miscellaneous	27	29	277	292	350	14	4.9%
Interest	(61)	-	(1,806)	-	-	1,806	0.0%
Leases & Rentals	7,317	4,583	41,804	45,833	55,000	4,029	8.8%
Total Expenses	158,715	221,018	1,991,045	2,210,176	2,652,211	219,131	9.9%
Gross Surplus (Deficit)	(47,513)	(64,739)	(753,363)	(647,390)	(776,868)	(105,973)	-16.4%
Subsidy							
Local Subsidy	4,450	4,450	44,500	44,502	53,402	2	0.0%
State Subsidy 5311 Funds	-	-	250,000	-	-	-	-
State Service Stabilization Funds	51,614	-	159,131	-	-	-	-
State Subsidy	(8,552)	29,668	142,027	296,678	356,013	154,650	52.1%
Federal Subsidy	-	8,546	-	85,463	102,555	85,463	100.0%
Total Subsidy	47,512	34,118	595,658	426,642	409,415	154,652	36.2%
Surplus (Deficit)	(0)	(30,621)	(157,705)	(220,748)	(367,453)	63,044	-28.6%

Revenue and Expense Detail - By Program

Carbon Transit

7/1/2025 thru 4/30/2026

	Fixed Route		ADA		SRR/PWD		MATP	Total	
Salaries & Wages	\$	6,741.04	\$	12,966.69	\$	82,949.14	\$	88,307.45	\$ 190,964.32
Fringes	\$	5,392.83	\$	10,373.35	\$	66,359.31	\$	70,645.96	\$ 152,771.45
Services - General Admin	\$	184.82	\$	1,514.66	\$	9,689.45	\$	9,501.06	\$ 20,889.99
Services - Maintenance								\$	-
Materials & Supplies		\$		515.08	\$	3,295.02	\$	3,507.86	\$ 7,317.96
Fuel	\$	12,709.61	\$	6,759.20	\$	43,239.25	\$	46,032.40	\$ 108,740.46
Utilities	\$	164.78	\$	1,093.29	\$	6,993.90	\$	7,445.69	\$ 15,697.66
Purchased Transportation	\$	238,435.60	\$	80,190.26	\$	512,984.54	\$	613,403.11	\$ 1,445,013.51
Mileage Reimbursement						\$	9,374.31	\$	9,374.31
Miscellaneous Expense		\$		19.52	\$	124.89	\$	132.95	\$ 277.36
Interest Expense								\$	-
Leases	\$	418.00	\$	2,912.99	\$	18,634.68	\$	19,838.43	\$ 41,804.10
Total Expenditures	\$	264,046.68	\$	116,345.04	\$	744,270.18	\$	868,189.22	\$ 1,992,851.12
Passenger Fares	\$	251.25	\$	3,717.00	\$	39,783.79		\$	49,627.54
Program Reimbursements									
Lottery - Shared Ride					\$	176,976.80		\$	176,976.80
Lottery - PWD					\$	25,470.25		\$	25,470.25
MATP					\$	5,875.50	\$	862,313.72	\$ 868,189.22
Area Agency on Aging					\$	10,665.70		\$	10,665.70
ADA								\$	-
Investment Income	\$	1,806.18						\$	1,806.18
Total Program Reimbursements	\$	1,806.18			\$	213,112.75	\$	868,189.22	\$ 1,083,108.15
Gross Surplus/(Deficit)	\$	(261,989.25)	\$	(112,628.04)	\$	(491,373.64)	\$	-	\$ (865,990.93)
Subsidy									
Local Operating Assistance	\$	44,500.00						\$	44,500.00
State Operating Assistance - CT 1513 Funds	\$	142,027.25						\$	142,027.25
State Operating Assistance - Service Stabilization					\$	159,131.00		\$	159,131.00
State Operating Assistance - Reserves								\$	-
Federal 5311 Funds	\$	75,462.00			\$	174,538.00		\$	250,000.00
Federal Operating Assistance - ADA			\$	112,628.04				\$	112,628.04
								\$	-
Total Subsidy by Program	\$	261,989.25	\$	112,628.04	\$	333,669.00		\$	708,286.29
Surplus/(Deficit)	\$	-	\$	-	\$	(157,704.64)	\$	-	\$ (157,704.64)

**FY 2027 OPERATING BUDGETS AND PROGRAM OF PROJECTS
SUMMARY OF PUBLIC NOTICE AND COMMENT**

The public notice below was published on LANTA's website starting May 5, 2026 along with copies of the draft operating budgets and draft capital program. The notice was also published in the Morning Call on May 5, 2026 and May 19, 2026. The notice provided various ways for members of the public to submit comments or questions. To date, no substantive comments or questions regarding the operating or capital budgets have been received. The public comment period was open May 5, 2026 through June 4, 2026.

**PUBLIC NOTICE
LANTA OPERATING BUDGETS AND PROGRAM OF PROJECTS
Fiscal Year 2027**

The Lehigh and Northampton Transportation Authority (LANTA) has published its proposed operating budgets for its fiscal year 2027; and its proposed Program of Projects for the use of grant assistance from the Federal Transit Administration (FTA) for grants for the federal fiscal year 2027.

A copy of the proposed operating budgets and proposed Program of Projects is available at lantabus.com/public-notice. The documents can also be sent to any member of the public upon request. To request a copy of these documents, please call 610-253-8333, write to LANTA, Rider Resources Department, 1060 Lehigh Street, Allentown, PA 18103; or email customerservice@lantabus.com. This material can be made available to persons with disabilities in alternative medium upon request.

If any member of the public would like to comment on the proposed operating budgets or program of projects as shown, comments must be received in writing by Thursday June 4, 2026 to be considered by the LANTA's Board of Directors prior to adopting the FY 2027 operating budget or the FFY 2027 program of projects as presented. Comments can be submitted by email at customerservice@lantabus.com, by mail at LANTA, 1060 Lehigh Street, Allentown, PA 18103 Attn: Executive Director; or by calling 610-253-8333. The LANTA Board of Directors will consider the proposed program for approval at its regularly scheduled meeting on June 9, 2026.

If no substantial changes are adopted by the LANTA Board as a result of a review of the information gathered through this public comment period, the operating budgets and program of projects will be implemented as outlined here, a second public notice will not be issued and the documents shown will be final.

By: Owen P. O'Neil
Executive Director

Kent Herman, Esq.
Solicitor

Lehigh and Northampton Transportation Authority
Equal Opportunity Employer M/F/Disabled
A drug-free, smoke-free workplace

Aviso Público
PROGRAMA DE PROYECTOS Año fiscal federal 2027
PRESUPUESTOS OPERATIVOS Año fiscal 2027

La Autoridad de Transporte de Lehigh y Northampton (LANTA) sus presupuestos operativos propuestos para el año fiscal 2027; también ha publicado su programa propuesto de proyectos para el uso de la asistencia de subvenciones de la Administración Federal de Tránsito (FTA) para subvenciones para el año fiscal federal 2027.

Para revisar una copia del borrador de los presupuestos operativos propuestos o la programa propuesto de proyectos, visite www.lantabus.com/public-notices/. Los documentos también se pueden enviar a cualquier persona que lo solicite. Para solicitar una copia de estos documentos, llame al 610-253-8333 o por correo electrónico a customerservice@lantabus-pa.gov. Este documento está disponible para las personas con discapacidad en un medio alternativo que lo soliciten.

Las personas interesadas pueden presentar comentarios sobre el proyecto de programa o los presupuestos operativos propuestos. Los comentarios serán aceptados hasta el jueves 4 de junio de 2026 para la consideración por los Directores de LANTA antes de la adopción de los documentos tal como fueron publicados. Personas pueden enviar comentarios por correo electrónico a customerservice@lantabus-pa.gov, por correo a LANTA, 1060 Lehigh Street, Allentown, PA 18103 Attn: Executive Director; o llame al 610-253-8333. Los Directores de LANTA considerarán el proyecto de programa y los presupuestos operativos propuestos para su aprobación en su reunión programada para el 9 de junio de 2026.

Si los Directores de LANTA no adopta cambios sustanciales como resultado de una revisión de la información recopilada a través de este proceso de comentarios públicos, los presupuestos operativos y el programa de proyectos se implementará tal como se fueron publicados, no se emitirá un segundo aviso público y los documentos publicados serán final.

Por: Owen P. O'Neil — Executive Director
Kent Herman, Esq. — Solicitor
La Autoridad de Transporte de Lehigh y Northampton (LANTA)
Empleador de igualdad de oportunidades
Un lugar de trabajo libre de drogas y libre de fumar



Administration & Safety Committee Dashboard

Tuesday, June 2, 2026

LANTA employees count as of Tuesday, June 2, 2026, below.

Union Employees	Count	Percentage	*Variance
Male	149	69.95%	None
Female	64	30.05%	-1
Total	213	100%	-1
Non-Union Employees			
Male	38	50.00%	None
Female	38	50.00%	+1
Total	76	100%	+1
All LANTA Employees			
Male	187	64.70%	None
Female	102	35.30%	None
Total	289	100%	None

*Variance refers to changes in employee count from the last monthly report.

Open Positions: Currently LANTA has the following open positions:

- None

Internal Training Update: List of internal trainings that were completed in April 2026:

- New employee training Operations and Maintenance – 1
- Recertifications – 20
- Retraining – 1
- Ride-Alongs – 41
- Endorsement Trainings – 0
- Safety Meetings - 0
- OSHA training for maintenance employees - 2



LANTA FIXED ROUTE BUS PURCHASE

March 3, 2026

In order to continue to maintain LANTA's fixed route bus fleet in a state of good repair the Lehigh and Northampton Transportation Authority is intended to acquire up to seven (7) buses through the multi-agency consortium.

This procurement was led by the Susquehanna Regional Transportation Authority (SRTA) of York, PA with assistance of development of the Request for Proposal (RFP) as well as reviewing of submitted proposals from several authorities in the Commonwealth, including LANTA. This five (5) year contract was awarded to Gillig Corporation, LLC of Livermore, CA on February 26, 2026.

Pricing – Gillig Corporation, LLC

Bus Size	Price Each	Quantity	Total
40' Diesel Bus	\$687,860	7	\$4,815,020
40' CNG Bus	\$758,664	7	\$5,310,648
40' Hybrid Diesel-Electric Bus	\$1,050,660	7	\$7,354,620

Other Costs:

There will be a requirement to have Online Vehicle Inspection, Pre-Award Buy America Audit Report and a Post-Delivery Buy America Audit Report. The multi-agency consortium led by SRTA has released an RFP for these services to be provided to all participating agencies in the bus purchase program. The selected vendor will be awarded by SRTA's Board of Directors in April 2026, and the selected vendor is not yet known.

The anticipated delivery of these buses would be approximately fifteen (15) months after notice to proceed.

Recommendation: Pending award to a vendor for Buy America reporting and online inspection and the completion of the required pre-award Buy America Audit conducted by the vendor, it is recommended that a purchase order for up to seven (7) 40' buses be awarded to Gillig Corporation, LLC of Livermore, CA.

Brendan Cotter, Sr. Director, Service Support & Planning

SAFETY REPORT

January through March 2026

Collision/Incident Performance Report	Occurrence Type				Injuries	
	Major	Minor	Total		# Resulting in Minor Personal Injuries	# Resulting in More than Minor Personal Injuries
Chargeable Vehicle Collisions	1	15	16		0	0
Non-Chargeable Vehicle Collisions	6	43	49		5	0
Total	7	58	65			
Chargeable Non-Collision Incidents	0	0	0		0	0
Non-Chargeable Non-Collision Incidents	0	23	23		0	0
Total	0	23	23			
	Current Q	Benchmark	Same Q PY			
Revenue Miles	1,009,388					
Rev Miles between Collisions	15,529	15,500	25,275			
Rev Miles between Chargeable Collisions	63,087	31,000	48,608			

Workplace Injury Reports	Lost Time				
	None	Less than 7 days	7-21 Days	More than 21 Days	Total
Workers' Compensation Reports	3	1	0	4	8
Employee Work Hours for Period	127,534				
Occurrences per Work Hour	42,511	127,534	N/A	31,884	15,942
Previous Quarter (October - December 2025)	27,704	69,260	N/A	23,087	10,655
Same Quarter PY (Jan-Mar 2025)	36,468	72,935	145,870	24,312	10,330

Type of injury	Count	Percentage
Twisting, bending, reaching, pushing, pulling or fall	4	50.0%
Carelessness from the employee	2	25.0%
Machinery/Tool Handling	0	0.0%
Bus accident with another vehicle/road conditions	2	25.0%
Miscellaneous (Assault, fumes, pre-trip)	0	0.0%
Total	8	100%

LANTA 2025 PennDOT Performance Report Action Plan

Key:

Action with no Update
Action with Status Update
Action Completed

1. Actions to Retain and Promote Ridership

Recommendation	LANTA Action	Estimated Initiation Date	Estimated Completion Date
Adjust the OTP policy to reflect actual departure behavior accordingly.	In accordance with the observation in the Performance Report, LANTA will adjust its definition of on-time for fixed route service to be -0:59 early to 5:00 minutes late. <i>Status Update: LANTA has updated its policy and considers this action Completed.</i>	Q2 CY 26	Q2 CY 26

2. Actions to Ensure Long-Term Financial Sustainability

Recommendation	LANTA Action	Estimated Initiation Date	Estimated Completion Date
Take strategic action to balance service levels with operating subsidies.	LANTA will continue to implement its right sizing plan for fixed route services with service reductions in January 2026. <i>Status Update: LANTA implemented a service reduction with its January 2026 service change and considers this action Completed.</i>	Q1 CY 26	Q1 CY 26

	LANTA will continue to implement its right sizing plan for fixed route services with service reductions in June 2026. <i>Status Update: LANTA has taken all necessary steps to implement a service reduction with its June 2026 schedule change. Modifications will be go into effect June 15, 2026.</i>	Q2 CY 26	Q2 CY 26
	LANTA's FY 2027 Annual Service Plan will reflect projected operating subsidies. <i>Status Update: LANTA identified service changes to LANTaBus fixed route service and Carbon Transit fixed route service which are within projected operating subsidy levels for FY 27. These changes will be implemented in June 2026 and August 2026. LANTA considers this Action Completed.</i>	Q1 CY 26	Q2 CY 26
	LANTA's FY 2028 Annual Service Plan will reflect projected operating subsidies.	Q3 CY 26	Q2 CY 27
	LANTA's FY 2029 Annual Service Plan will reflect projected operating subsidies.	Q3 CY 27	Q2 CY 28
	LANTA's FY 2030 Annual Service Plan will reflect projected operating subsidies.	Q3 CY 28	Q2 CY 29
	LANTA's FY 2031 Annual Service Plan will reflect projected operating subsidies.	Q3 CY 29	Q2 CY 30
Implement fare policy adjustments and the Four-Phase Fare Recovery Strategy.	LANTA will implement a fixed route fare increase in March 2026. <i>Status Update: LANTA implemented a fixed route fare increase that went into</i>	Q1 CY 26	Q1 CY 26

	<i>effect March 23, 2026. LANTA considers this action Completed.</i>		
	LANTA will implement a Shared Ride/PwD fare increase to be effective January 2027.	Q3 CY 26	Q1 CY 27
Evaluate fare media utilization for opportunities to increase fare recovery.	As part of LANTA's FY 28 annual budget, LANTA will complete an analysis of fare media utilization to identify any needed changes to policy or other remedial actions to ensure continued gains in fare revenue per passenger.	Q1 CY 27	Q1 CY 27
	As part of LANTA's FY 29 annual budget, LANTA will complete an analysis of fare media utilization to identify any needed changes to policy or other remedial actions to ensure continued gains in fare revenue per passenger.	Q1 CY 28	Q1 CY 28
	As part of LANTA's FY 30 annual budget, LANTA will complete an analysis of fare media utilization to identify any needed changes to policy or other remedial actions to ensure continued gains in fare revenue per passenger.	Q1 CY 29	Q1 CY 29
	As part of LANTA's FY 31 annual budget, LANTA will complete an analysis of fare media utilization to identify any needed changes to policy or other remedial actions to ensure continued gains in fare revenue per passenger.	Q1 CY 30	Q1 CY 30

Secure local funding commitments for alternative service options and ensure future service expansions are affordable within available resources.	LANTA will ensure that any service enhancement that is beyond projected operating subsidies will be fully supported by other revenue sources.	Ongoing and As Needed	Ongoing and As Needed
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3. Other Opportunities for Improvement

Recommendation	LANTA Action	Estimated Initiation Date	Estimated Completion Date
Provide cross-training for key administrative roles.	LANTA will complete its Business Continuity Plan which will identify vital tasks and requirements, current resources used/needed, and current staff persons responsible.	Q3 CY 26	Q3 CY 26
	Based on the list of vital tasks and requirements as identified in the Business Continuity Plan, LANTA will develop a cross-training plan to ensure that multiple employees are knowledgeable of each item listed.	Q1 CY 27	Q2 CY 27
	LANTA will implement the cross-training plan.	Q3 CY 27	Q3 CY 28



Organizational Performance Metrics

Tuesday, June 9, 2026

Metric	Q3 FY26	FY To Date	PennDOT FY Target
Passengers / Veh Rev Hour	14.33	14.53	14.96
Operating Revenue / Veh Rev Hour (\$)	15.21	11.80	12.95
Operating Cost / Veh Rev Hour (\$)	229.96	177.47	166.83
Operating Cost / Passenger (\$)	16.05	12.22	11.38



Service Delivery & Accessibility Committee

Agenda

June 9, 2026

1. Call to Order
 2. Welcome and Public Involvement Instructions
 3. Roll Call
 4. Courtesy of the Floor
 - A. Public Comment
 - B. Update on comments received at March Committee meeting
 5. Dashboard Reports
 - A. LANtaBus Service Delivery Dashboard Report
 - B. LANtaVan Service Delivery Dashboard Report
 - C. Carbon Transit Service Delivery Dashboard Report
 6. Report on Initiatives
 - A. Find my Ride Online Trip Scheduling
 - B. Reduce Fare Transit ID – Valley Ride
 - C. Transdev Update
 7. Other Business
 8. Adjournment
-



**Response to Comments Received During Courtesy of the Floor
at the previous Service Delivery & Accessibility Committee Meeting**

No comments were received during public comment at the March 10, 2026 meeting of the Committee.



LANtaBus Service Delivery Dashboard - Jan - Mar 2026-Q3

Tuesday, June 9, 2026

Metric	Q3 FY 26	YTD FY 26	YTD FY 25	% Change
Ridership LANtaBus	889,815	2,904,980	2,989,325	-2.82
Senior Ridership	121,466	407,115	359,381	13.28
Ridership LANtaFlex	2,306	8,299	13,419	-38.15
Senior Ridership LANtaFlex	962	3,481	2,586	34.61
Total Ridership	892,121	2,913,279	3,002,744	-2.98
Total Senior Ridership	122,428	410,596	361,967	13.43
Passenger Revenue (\$)	180,833	1,612,962	1,693,389	-4.75
	YTD FY 26	Benchmark	% Diff	
Riders per revenue hour	14.3	14.9	-4.03	

Metrics

LANtaBus OPERATIONS FIGURES				
Service Reliability	On-Time	Early	Late	Benchmark
LANtaBus On Time %	65%	9%	26%	80%
Missed Scheduled LANtaBus Trips	196			
		Psngr Trips Per Complaint Type		
Rider Comfort/Experience	Type	Current Q	Previous Q	Prior Q
Complaints regarding driver courtesy	86	10,347	7,647	7,922
Rider complaints about OTP/rte adherence	148	6,012	5,619	4,284
HVAC related customer complaints	0	889,815	254,262	998,118
Transit App Usage	Current Q	Previous Q		
Transit App Users	37,236	37,237		
Downloads to Mobile Device	3,102	2,598		
Service Alert Subscribers	970	9,497		
Passes Purchased	36,754	40,331		

	Current Quarter			Previous Quarter		
	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
Avg daily call volume (Call Center)	268	95	43	258	91	47
Avg wait time (Call Center)	1:28	1:36	1:46	1:15	1:48	1:29
	Current Quarter		Previous Quarter		Past Quarter	
Purpose of Call Breakdown	Calls	% of Total	Calls	% of Total	Calls	% of Total
Call Type						
Complaints	364	0.78%	426	0.92%	535	1%
Bus Times	4215	9.00%	4407	9.48%	5797	11.56%
Where is the Bus	17	0.04%	10	0.02%	10	0.02%
Why is the Bus Late	6	0.01%	4	0.01%	4	0.01%
What Bus to Take	253	0.54%	303	0.65%	284	0.57%
Hang Up/ Dead Air	1189	2.54%	1128	2.43%	1407	2.81%
Applications	579	1.24%	559	1.20%	739	1.47%
LANtaVan/ECC	37702	80.52%	36853	79.29%	37977	75.73%
Fares/Tickets	378	0.81%	373	0.80%	682	1.36%
Directions	61	0.13%	175	0.38%	215	0.43%
Transfers to Other Dept	1458	3.11%	1506	3.24%	1622	3.23%
Mailed Schedules	8	0.02%	0	0.00%	21	0.04%
Other(lost & found, detours, etc.)	593	1.27%	733	1.58%	854	1.70%
Total Calls	46,823	100.0%	46,477	100.0%	50,147	100.0%
Passenger Trips per Complaint	2,445					

On Time response to LANtaBus complaints	No open complaints more than 8 days old		

LANtaBus ADA Related Complaints January - March 2026			
Month	Issue	Details and Response	Determination
January			
February			
March			
Total Complaints for Quarter	0		
Total Valid	0		
Total Valid or Inconclusive	0		
Complaints per LANtaBus Trip	892,121		



LANtaVan Dashboard Report

Tuesday, June 9, 2026

Reporting Period: FY26 Q3 January 2026 - March 2026

Total Completed Trips by Funding Source

Q3 Comparison

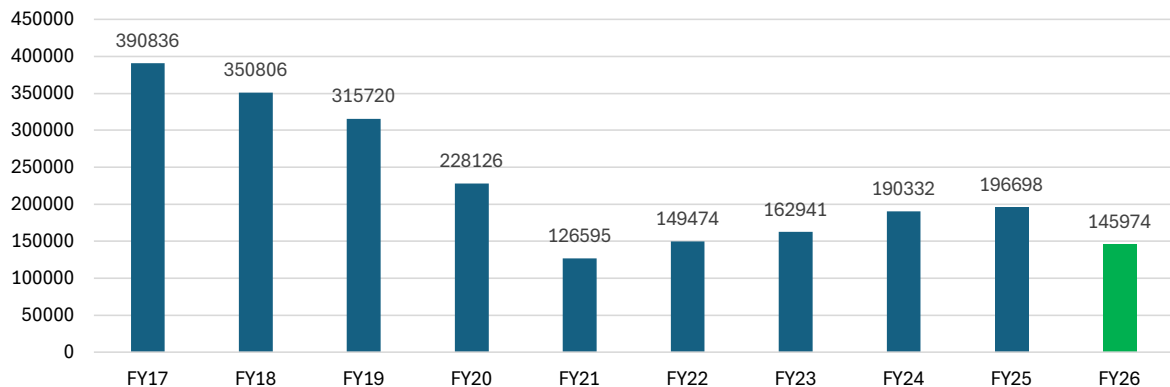
Program	Q3 FY2026		Q3 FY2025		% Change	Sponsor	Funding Source
	Total	% of Total	Total	% of Total			
ADA	8,849	20%	9,822	21%	-10%	LANTA	LANtaBus Op/Cap
Lottery	21,295	47%	22,361	48%	-5%	PennDOT	PA Lottery Funds
MATP	13,200	29%	12,434	27%	6%	PA DHS	CMS/State MA Funding
PwD	1,050	2%	1,542	3%	-32%	PennDOT	Proj of Stwde Signif
Other	824	2%	683	1%	21%	Various	Various
Total	45,218	100%	46,842	100%	-3%		

Total Completed Trips by Funding Source

YTD Comparison

Program	YTD FY2026		YTD FY2025		% Change	Sponsor	Funding Source
	Total	% of Total	Total	% of Total			
ADA	27,836	19%	30,300	21%	-8%	LANTA	LANtaBus Op/Cap
Lottery	71,090	49%	71,192	49%	1%	PennDOT	PA Lottery Funds
MATP	40,437	28%	36,780	25%	10%	PA DHS	CMS/State MA Funding
PwD	3,769	3%	4,754	3%	-21%	PennDOT	Proj of Stwde Signif
Other	2,842	2%	2,048	1%	39%	Various	Various
Total	145,974	100%	145,074	100%	1%		

Total Completed Trips Comparison Chart



MATP Out of Service Area Trip Statistics

Q3 FY2026		
Program	Completed Trips	Revenue Miles
MA OOC LC	83	4291.3
MA OOC NC	279	6560.9
Total	362	10852.2

Service Productivity - All

Q3 FY2026				
Service Hours	Revenue Hours	Passenger Trips	PT/Rev Hours	Scheduled Eff
29,350	23,118	56,688	2.45	3.46

Scheduled Trip Summary - All

Q3 FY2026			
Scheduled Trips	IVR Cancells	Day of Service Cancel	No Shows
79,915	2,665	3,330	225

Riders by Fare Zone - All

Q3 FY2026				
Zone	Full Fare	Copay	Trips	% of Total Trips
Base	\$ 29.35	\$4.40	20,519	
2	\$ 35.35	\$5.30	15,579	
3	\$ 41.35	\$6.20	5,597	
Total			41,695	92%

Trip Pattern Statistics - All Passengers

Quarter Comparison

	Q3 FY2026			Q3 FY2025			% Change		
	Average Length			Average Length			Average Length		
	Miles	Minutes	Serv Speed	Miles	Minutes	Serv Speed	Miles	Minutes	Serv Speed
Total	9.9	38.9	15.18	9.3	37.81	14.76	6%	3%	3%
	LANtaBus Figure		13.2	LANtaBus Figure		13.2			

Duration of Trips

Q3 FY2026					
Minutes	<30	31-60	61-90	>90	>120
Trip Total	26,129	10,134	6,451	2117	387
Trip Total As Percentage	57.8%	22.4%	14.3%	4.7%	0.9%

Percent Trips 30 mins or less	58%
Percent Trips 90 mins or less	94%
% ADA Trips within FRE	49%
% ADA within 15 mins. of FRE	91%

On Time Performance - Client Pick Up Trips

Q3 FY2026			
	Before Pick Up Window	In Pick Up Window	Late
Time vs Window			
Trip Total	9200	26301	9717
Trip Total As Percentage	20.3%	58.2%	21.5%

Total % On Time & Early	79%
LANtaBus On Time	65%

LANTA Call Center Report

Comparison

	Q3 FY2026 (Current)			Q2 FY2026 (Previous)		
	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
Average Daily Call Volume	539	123	79	516	116	88
Average Call Wait Time	1:51	2:04	1:23	1:47	1:36	1:40

Complaints Received

Subject of Complaint	Q3 FY2026 (Current)		Q2 FY2026 (Previous)	
	Number	% of Total	Number	% of Total
Late	61	33%	57	35%
Early	4	2%	8	5%
Driver Attitude	18	10%	20	12%
Care Driving/Comfort	21	11%	22	13%
Van did not show	11	6%	7	4%
Fare Disputes	19	10%	12	7%
Overcrowding	0	0%	0	0%
Trip Length	21	11%	14	9%
Other	29	16%	24	15%
Total	184	100%	164	100%
Trips per Complaint	246			
Complaints Deemed Valid	106			
Trips per Complaints Deemed Valid	427			



Carbon Transit Dashboard Report

Tuesday, June 9, 2026

Reporting Period: FY26 Q3 January 2026 - March 2026

Total Completed Trips by Funding Source

Q3 Comparison

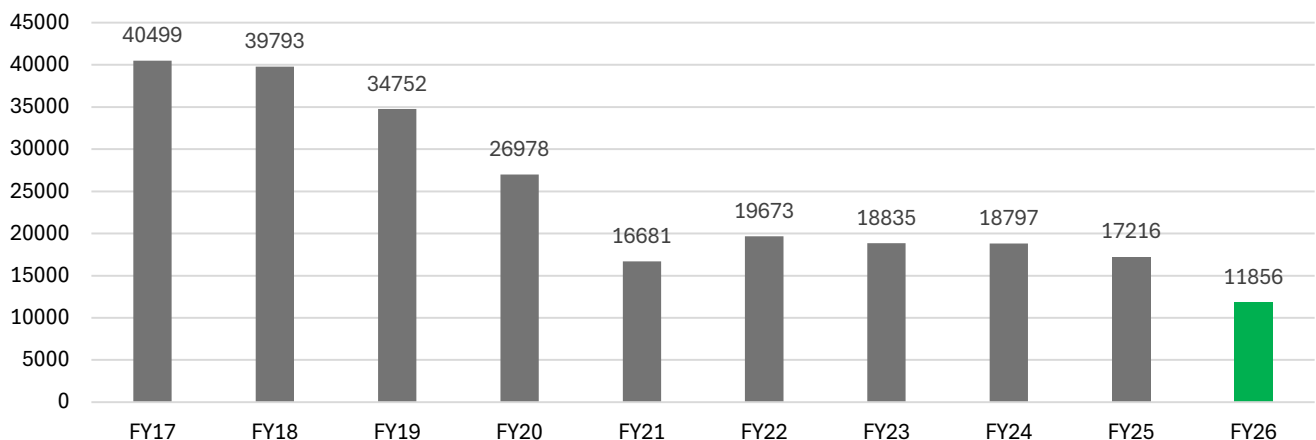
Program	Q3 FY2026		Q3 FY2025		% Change	Sponsor	Funding Source
	Total	% of Total	Total	% of Total	Total		
ADA	309	8%	347	9%	-11%	LANTA	LANtaBus Op/Cap
Lottery	2,048	52%	1,969	50%	4%	PennDOT	PA Lottery Funds
MATP	1,321	33%	1,201	30%	10%	PA DHS	CMS/State MA Funding
PwD	278	7%	435	11%	-36%	PennDOT	Proj of Stwde Signif
Other	-	0%	-	0%	0%	Various	Various
Total	3,956	100%	3,952	100%	1%		

Total Completed Trips by Funding Source

YTD Comparison

Program	YTD FY2026		YTD FY2025		% Change	Sponsor	Funding Source
	Total	% of Total	Total	% of Total	Total		
ADA	1,112	9%	1,242	10%	-10%	LANTA	LANtaBus Op/Cap
Lottery	6,091	51%	6,692	51%	-9%	PennDOT	PA Lottery Funds
MATP	3,761	32%	3,788	29%	-1%	PA DHS	CMS/State MA Funding
PwD	892	8%	1,337	10%	-33%	PennDOT	Proj of Stwde Signif
Other	-	0%	-	0%	0%	Various	Various
Total	11,856	100%	13,059	100%	-9%		

Total Completed Trips Comparison Chart



MATP Out of Service Area Trip Statistics

Q3 FY2026		
Program	Completed Trips	Revenue Miles
MA OOC CC	653	10,657.10
Total	653	10,657.10

Service Productivity - All

Q3 FY2026				
Service Hours	Revenue Hours	Passenger Trips	PT/Rev Hours	Scheduled Eff
2,939.17	2,265.15	4,644	2.05	3.21

Scheduled Trip Summary - All

Q3 FY2026			
Scheduled Trips	IVR Cancels	Day of Service Cancel	No Shows
7,267	189	326	34

Riders by Fare Zone - ADA PwD MATP Lottery

Q3 FY2026				
Zone	Full Fare	Copay	Trips	% of Trips
Base	\$ 27.00	\$4.05	2,154	54%
2	\$ 31.00	\$4.65	1,330	34%
3	\$ 36.00	\$5.40	451	11%
Total			3,935	99%

Trip Pattern Statistics - All Passengers

Comparison									
	Q3 FY2026			Q3 FY2025			% Change		
	Average Length			Average Length			Average Length		
	Miles	Minutes	Serv Speed	Miles	Minutes	Serv Speed	Miles	Minutes	Serv Speed
Total	13.6	44.6	18.3	15.0	46.9	19.2	-9%	-5%	-5%

Duration of Trips

Q3 FY2026					
Minutes	<30	31-60	61-90	>90	>120
Trip Total	2,606	821	406	110	13
Trip Total As Percentage	66%	20.8%	10.3%	2.8%	0.3%

Percent Trips 30 mins or less	66%
Percent Trips 90 mins or less	97%

On Time Performance - Client Pick Up Trips

Q3 FY2026			
Time vs Window	Before Pick Up Window	In Pick Up Window	Late
Trip Total	1233	2651	72
Trip Total As Percentage	31.2%	67.0%	67.0%
Total % On Time & Early	98%		

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