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**Service Support & Planning Committee**

**Agenda**

**August 19, 2025**

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1. Call to Order
2. Roll Call
3. Public Comment
4. Service Support & Planning Dashboard Report
5. Report on Initiatives
  - A. Communications & Outreach Efforts
  - B. Service Planning Update
  - C. Land Development Outreach and Bus Stop Infrastructure Update
6. Adjournment



**Service Support & Planning Dashboard - April - June 2025**  
**Tuesday, August 19, 2025**

LANtaBus MAINTENANCE FIGURES					
Vehicle Availability - percent pull outs made	100%				
Vehicle Availability - Number of road failures	81				
	%	Required	On-time	Benchmark	
LANtaBus Vehicle Preventive Maintenance On Time %	97%	198	193	90%	
On-Time % for bus detail cleaning (within 5 weeks)	99%	405	399	90%	
	Current Q	Benchmark			
Revenue Miles between Road Failure	11,425	10,000			

# LANta

## Communications and Outreach Efforts

ValleyRide Rider Outreach Materials



Overview Brochure (Front/Back)



Token Types & Fare Capping



Updated Fare Types overview



Where To Load With Cash



Where to Load with ValleyRide



Launch Poster: August 12th



# Service Planning Update

# Shelter Update

August 19, 2025

- **2 new shelters installed since last update**
  - Good Shepherd on Saucon Valley Road – Upper Saucon
  - 2897 Easton Ave – EBS Westbound – Bethlehem
  - **Waiting on Stefko and E Broad – SB EBS – Bethlehem (Moravian Village pending approval)**
  
- **Ordering 7 new shelters for 2025 – Tentative locations/Currently receiving shelter quotes to proceed**
  - South Mall redevelopment – Allentown/Salisbury
  - 15<sup>th</sup> and Walnut – replacement double shelter – Allentown
  - William Penn and Emrick – EB EBS – Bethlehem Township
  - Green Pond Road at NCC – EB replacement
  - Green Pond Road at NCC – WB replacement
  - Stefko and Washington NB – EBS – Bethlehem (Pembroke Choice Neighborhood – Early Action Project)
  - Stefko and Washington SB – EBS – Bethlehem (Pembroke Choice Neighborhood – Early Action Project)





# New Shelter Update



2897 Easton Ave  
EBS Bus Stop  
City of Bethlehem





# New Shelter Update



**Good Shepherd – Center Valley**  
**Saucon Valley Road and Center Valley Parkway**  
**Upper Saucon Township**

