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Lehigh and Northampton Transportation Authority 1060 Lehigh Street, Allentown, PA 18103

Phone: 610-435-4517

LANTA Board of Directors Meeting Minutes
August 16, 2022
LANTA Administrative Offices, Allentown, PA

Members Attending: Matt Malozi – Chair of the Authority; Mike Lichtenberger – Vice Chair of the Authority; Fred Williams – Treasurer of the Authority; Cordelia Miller, Kim Schaffer; and Iris Linares.

Members Attending via Webinar/Teleconference: Becky Bradley – Secretary of the Authority; and Sheila Alvarado.

Members Absent: Holly Edinger; Jennifer Ramos; and Amy Beck.

Staff/Contractors Attending: O. O'Neil, B. Cotter, N. Ozoa, R. Flyte, J. Ozoa, T. Williams, J. Polster-Abel, A. Jordan, M. Beck, C. Genna – LANTA Staff; K. Herman – Solicitor.

Public Attending: None.

Public Attending via Webinar/Teleconference: None.

1. Call to Order

The meeting was called to order at 12:02 p.m. by Matt Malozi, Chair of the Authority.

2. Public Comment

No comments were provided during Public Comment.

3. Approval of the Minutes

The minutes of the July 12, 2022 Board of Directors meeting were approved on a motion made by Mr. Lichtenberger and seconded by Ms. Miller.

4. Report of the Chair

As part of the Report of the Chair, Mr. Malozi noted that the meeting was his first as Chair and he thanked the members of the Board for the opportunity. He also said that he holds the LANTA Board structure and practices up as a model for other Boards and committees on which he serves in the community.

Mr. Malozi also thanked everyone who attended and participated in LANTA's 50th anniversary lunch on August 1 at the Americus Hotel in Allentown. Staff and many Board members have received very positive feedback regarding the event, the restored 1973 bus, as well as the 50th anniversary history book.

Mr. Malozi then thanked Kim Schaffer for her service as LANTA Board Chair over the past two years. Much has been accomplished at LANTA during Ms. Schaffer's term including the continued recovery of the transit system from COVID 19; the renovation of the Allentown Transportation Center; the transition to a new paratransit operations contractor along with the move of the LANtaVan system to a new facility.

On behalf of the Board, Mr. O'Neil then presented Ms. Schaffer with a gift to express the Board's gratitude for her service as Chair.

Mr. Malozi then concluded the Report of the Chair.

5. Report of the Committees

A. <u>Finance & Administration Committee</u> – Mr. Williams reported that the Finance & Administration Committee met on Tuesday August 9. As part of the agenda, staff presented the financial statements for the LANtaBus, LANtaVan, and Carbon Transit operating divisions for May 2022, subject to audit, which are attached. The meeting included a detailed presentation and discussion of the financial statements.

On a motion made by Mr. Williams and seconded by Ms. Linares, the Board voted to approve the LANtaBus, LANtaVan, and Carbon Transit financial statements for May 2022, subject to audit.

Staff also presented a summary of findings from the Federal Transit Administration (FTA) Triennial Review conducted earlier this year. The summary is attached. Staff reported that FTA identified four findings are part of the process along with a corrective

action for each. Staff will provide updates going forward regarding the progress towards addressing the corrective actions until each finding is closed.

In addition, the Pension Committee met on Tuesday August 9. The agenda included status reports from the investment manager, Marquette Associates, and the actuary firm, Foster & Foster. A summary of the presentation from Foster & Foster is attached. The investment performance report for the second quarter of the calenda year showed that the diversification strategies pursued by the Committee over the past two years have helped to limit the impact of the negative market performance during the quarter. Copies of the investment performance reports were provided to all Board members and are available upon request.

Mr. Williams then concluded his report.

B. <u>LANtaBus Rider Experience Committee</u> – Ms. Schaffer, Chair of the LANtaBus Rider Experience Committee, reported that the Committee met on Tuesday August 16 prior to the Board meeting.

The agenda included a review of the LANtaBus Rider Experience Dashboard Report for the period of April through June 2022. The report is attached. The Dashboard shows that ridership is up from the previous fiscal year but still below pre-COVID levels. Fiscal year to date, ridership is up approximately 5 percent compared to the previous fiscal year. In addition, revenue and productivity performance continue to be impacted by the pandemic. Safety and rider comfort metrics are better than benchmark.

In addition, service reliability measured in terms of on-time performance was better than benchmark for the quarter. Staff discussed how upgrades and data fixes to the Automated Transit Management System (ATMS) have rendered more accurate data, along with scheduling changes over the past year, have together resulted in improved numbers for this metric.

The agenda also included updates on service planning initiatives, marketing and outreach activities, as well as outreach activities regarding major developments in the region. Staff also provided status updates on a Fare Structure Analysis Study and the EBS Implementation Study.

Ms. Schaffer then concluded her report.

- C. <u>Capital Asset Management Committee</u> Ms. Bradley, Chair of the Capital Asset Management Committee, reported that the Capital Asset Management Committee did not meet in August and that the next meeting of the Committee is scheduled for Tuesday September 6.
- D. <u>LANtaVan & Accessibility Committee</u> Ms. Alvarado, Chair of the LANtaVan & Accessibility Committee, reported that the Committee did not meet in August and that the next meeting of the Committee is scheduled for Tuesday September 13.

| _ | Other | |
|---|-------|--|
| | | |
| | | |

None

7. Adjournment

The meeting was adjourned at 12:12 p.m.

Respectfully Submitted

| _ | | |
|---|--|-----------|
| | | 9/13/2022 |
| | | |

Date

Becky Bradley

Secretary



Lehigh and Northampton Transportation Authority

LANTA Board Meeting Agenda August 16, 2022

- 1. Call to Order
- 2. Public Comment
- 3. Approval of the Minutes July 12, 2022 Board Meeting
- 4. Report of the Chair
- 5. Report of Committees
 - A. Finance & Administration Fred Williams
 - i. Items for consideration of approval:
 - a. Financial Statements May 2022
 - B. LANtaBus Rider Experience & Planning Committee Kim Schaffer
 - C. Capital Asset Management Becky Bradley
 - D. LANtaVan & Accessibility Committee Sheila Alvarado
- 6. Other Items
- 7. Adjournment

Lehigh and Northampton Transportation Authority



LANTA Finance & Administration Committee Agenda August 9, 2022

- 1. Call to Order
- 2. Public Comment
- 3. Review and Recommendation Financial Statements May 2022, subject to audit
- 4. Procurements

None

5. Actions

None

- 6. Other Items
 - A. Update FTA Triennial Review Final Report
- 7. Adjournment

Lehigh and Northampton Transportation Authority

TO:

Owen O'Neil, Executive Director and Authority Members

FROM:

Nicole L. Ozoa, Director of Finance

DATE:

August 6, 2022

SUBJECT:

Unaudited May 2022 Financial Statement

Attached for your review are the unaudited financial statements for the period ended May 31, 2022 for LANtaBus, LANtaVan and Carbon Transit.

Items of Interest:

- LANTA's portion of the Line of Credit Balance as of August 8, 2022 stands at \$0 of an available \$6,000,000. The balance in the combined LANTA general checking account stands at \$5K. State ACT 89 funds due to LANTA are current. The balance in the ACT 44 checking account stands at \$17,246,231. The account is currently underfunded by approximately \$1.7M. In addition, approximately \$2.9M are either currently owed to LANTA from State Funds or can now be drawn down from Federal Grants:
 - State Shared Ride/PWD \$492,999 (THRU 7/31/2022)
 - Lehigh County MATP \$228,449 (THRU 5/31/2022)
 - Northampton County MATP \$30,808 (THRU 5/31/2022)
 - Federal Capital/Ops Funding \$627,040 (THRU 7/31/2022)
 - State Capital Funding \$1,535,758 (THRU 7/31/2022)
- The balance in the Carbon general checking account stands at approximately \$42K. State ACT 89 funds due to Carbon for FY 22/23 are current.
- Fulton Bank ACT 72 Letters for period ended 5/31/2022 are on file and all bank accounts are in compliance.
- LANTA's FY22 Audit will occur September 6th through September 16th, 2022

Page 2 Unaudited May 2022 Financial Statement

LANTA's Health Insurance expense is currently the single largest expense outside of salary and wages. MTD & YTD Health Insurance expense:

| | MTD Actual | Fiscal YTD Actual | Fiscal YTD Budget |
|----------------------|------------|-------------------|-------------------|
| let Health Insurance | \$692,718 | \$5,498,515 | \$5,252,757 |

The current health insurance participation census stands at 81 Employee Only; 73 Employee Plus 1; 36 Employee Plus 2; 26 Employee Plus 3 and 27 Employee Plus 4 or more.

| LANtaVan Accounts Rece | IVa | ible Aged | Inv | oice Rep | or | t - IVIay : | 31, | 2022 | | 9 H | | a . |
|------------------------------|-----|-----------|-----|----------|----|-------------|-----|----------|----|--------------------|----|------------|
| | | Total | | Current | | 30 Days | 6 | 0 Days | ç | 90 Days | 1 | .20 Days + |
| Lehigh County MATP | \$ | 228,449 | \$ | 141,781 | \$ | | \$ | 17,808 | \$ | ,- 2 | \$ | 68,860 |
| Northampton County MATP | \$ | 267,012 | \$ | 223,228 | \$ | 3,101 | \$ | <u> </u> | \$ | (7,619) | \$ | 48,301 |
| Other(PaDOT Shared Ride;PwD) | \$ | 490,058 | \$ | 331,681 | \$ | 14,260 | \$ | 9,697 | \$ | 235 | \$ | 134,185 |
| Total AR May 31, 2022 | \$ | 985,519 | \$ | 696,689 | \$ | 17,362 | \$ | 27,505 | \$ | (7,384) | \$ | 251,346 |
| a . | | 100% | | 70.69% | | 1.76% | | 2.79% | | -0.75% | | 25.50% |
| Total AR April 30, 2022 | \$ | 1,165,448 | \$ | 613,740 | \$ | 312,102 | \$ | 2,959 | \$ | 20,922 | \$ | 215,724 |
| | 34 | 100% | | 52.66% | | 26.78% | | 0.25% | | 1.80% | | 18.51% |
| AR Change | \$ | (179,929) | \$ | 82,949 | \$ | (294,740) | \$ | 24,546 | \$ | (28,306) | \$ | 35,622 |
| | | -15.44% | | 13.52% | | -94.44% | | 829.55% | | -135.29% | | 16.519 |

| | | | | · May 31, | | | | | | | |
|----------|---------|-----------|----|-----------|---------------|----|--------|----|--------|----|-----------|
| ਵਲੂੰ → | 8 | Total | - | Current | 30 Days | 6 | 0 Days | 9 | 0 Days | 12 | 20 Days + |
| LANtaBus | \$ | 1,035,855 | \$ | 656,775 | \$ 261,050 | \$ | 90,290 | \$ | 19,635 | \$ | 8,10 |
| LANtaVan | \$ | 330,677 | \$ | 278,367 | \$ 29,863 | \$ | 4,005 | \$ | 13,066 | \$ | 5,37 |
| Carbon | <u></u> | 320,879 | \$ | 100,204 | \$ 983 | \$ | 10 | \$ | 10,155 | \$ | 209,52 |

Please Note: LANtaBus 120 Days + Balance pertains to a late bus parts and facility invoices. Carbon 120 Days+Balance pertains to the fuel invoices.

LANtaBus

Year-to-date revenues for the fixed route division totals \$1,629,825. This represents a 24.31 percent decrease from the current year budget projection of \$2,153,348. Fare collection revenue of \$1,066,232 is currently running below budget projections by approximately \$475K, a 30.82 percent decrease from the current budget projection of \$1,541,185. The Special Transit Fares section, which includes those revenues generated from LANTA's Route Service Agreements, continues below the anticipated budget amount by approximately \$59K. Advertising Revenue will continue to run above the current year budget projection amount by approximately \$33K.

Year-to-date expenses for the fixed route division totals \$32,341,175. This represents a 0.12 percent decrease from the current year budget projection of \$32,379,063. For the current fiscal year period, Fuel, Purchased Transportation, Utilities, and Interest continue to be the top expense variables contributing to the largest budget variances. These categories, as well as all variables, continue to be monitored with further investigation occurring as required. The first area to be examined in detail is the area of Interest Expense. Interest expense is currently running approximately \$12K below budget. This is a direct result of the increase in Act 44 reserves, which has enabled the Authority to maintain operations without relying on its Line of Credit. The Purchased Transportation expense, which includes the total operating expenses of the ADA program, is also running below budget projections, by 38.0 percent, and is due to the lingering effects of the COVID Pandemic on ridership. Current year Utilities expense is running approximately \$142K above budget. While there has been an increase in heating and internet costs, majority of the variance can be attributed to a too conservative approach for the current year budget projection. Lastly, Fuel expense is also running approximately \$301K above budget. This variance can be attributed to the increase in fuel costs for all non-revenue and revenue vehicles. While LANTA has normally locked in a diesel fuel purchase price, for this current fiscal year LANTA had opted not to lock in a diesel fuel purchase price. LANTA's Health Insurance expense is currently running approximately \$780K above budget, this represents a 16.54 percent increase from the current year budget projection of \$4,718,221. This variance is attributed to the increase in claims processed through the end of May 2022. LANTA expects this trend to continue through the end of the fiscal year.

Year-to-date deficit recorded on the fixed route division totals \$30,711,350. This represents a 1.42 percent increase from the current year budget projection. Current total subsidies equal the deficit and include the following sources:

Federal Subsidy – ARPA - \$10,222,285 Federal Subsidy – All Other - \$5,306,719 State Subsidy - \$14,129,787 Local Subsidy - \$1,052,559

LANtaVan

Year-to-date revenues for LANtaVan totals \$6,742,029. This represents a 33.04 percent decrease from the current year budget projection of \$10,068,856. MATP YTD revenue of \$2,423,098, has been recorded based on actual costs and is currently showing a 7.76 percent decrease from YTD budget projections of \$2,626,929. ADA revenue of \$1,764,477 has been recorded based on the actual costs of the ADA program and is showing a 48.67 percent decrease from YTD budget projections of \$3,437,298. Shared Ride and PWD revenue of \$1,856,714, which represents the allowable reimbursement amount for each program, is showing a 42.75 percent decrease from the current year budget projections of \$3,283,495, collectively.

Year-to-date expenses for LANtaVan totals \$7,693,649. This represents a 22.32 percent decrease from the current year budget projection of \$9,904,510. Most of the deviation resides in the Purchased Transportation area. The variance within the Purchased Transportation area continues to be related to decreased trips thus less variable trip related expense billed from Easton Coach. The decrease in trips related to Covid 19 has a direct impact on the costs in this area. The net result is \$1.9M below budget variance for Purchased Transportation. The remaining expense variances continue to be monitored and investigated as warranted.

Year-to-date deficit recorded on LANtaVan totals \$951,619. Current total subsidies include the following sources:

State Subsidy – \$951,619

Page 5 Unaudited May 2022 Financial Statement

Carbon Transit

Year-to-date revenues for CarbonTransit totals \$842,339. This represents a 21.04 percent increase above the current year-to-date budget projection of \$695,938. MATP revenue is approximately \$120K above current year budget projections. Shared Ride Lottery and PWD trips and revenue continue the trend of greater than budgeted amounts by \$12K, collectively.

Year-to-date expenses for Carbon Transit totals \$1,360,639. This amount is 14.22 percent above the current year budget projection of \$1,191,262. The main deviation of approximately \$136K pertains to the Purchased Transportation area and continues to relate to the decrease in trips and the proper recognition of fuel expense for Carbon Transit. Services are approximately \$50K less than budgeted projections due to the elimination of the previous management contract. All other variances are smaller in individual value but continue to be monitored and analyzed to ensure correct coding and valid expense.

Year-to-date deficit recorded on Carbon Transit totals \$518,300. Current total subsidies are sufficient to cover the YTD deficit and include the following sources:

Federal Subsidy - \$86,340 State Subsidy - \$395,301 Local Subsidy - \$101,660

Currently Carbon Transit is showing a surplus of \$65K as a result of the loan forgiveness due to the adoption of the Mutual Cooperation Agreement (MCA) as of January 1, 2022. The \$65K will be recognized a contribution and will offset the cumulative prior year deficit.

For the Period Ending May 31, 2022 Income Statement Summary LANtaBus

| | | | OC - SON JOSEPH | 2 | | ATN Budget | |
|------------------------------------|-------------|-------------|------------------|--------------|--------------|-------------------------|------------|
| | | | FISCAI YEAR 2022 | 77 | | TID Budget variance | Variance |
| | DTD | ۵ | ET. | 0 | Annual | Favorable (Unfavorable) | favorable) |
| | Actual | Budget | Actual | Budget | Budget | Amount | Percent |
| Revenue | | | | | | | |
| Passenger Fares | 107,759 | 142,097 | 1,066,232 | 1,541,185 | 1,700,000 | (474,953) | -30.82% |
| Special Transit Fares | 3 | ä | 98,362 | 157,500 | 210,000 | (59,138) | -37.55% |
| Auxiliary Transportation Revenue | 35,417 | 33,333 | 399,182 | 366,663 | 400,000 | 32,519 | 8.87% |
| NonTransportation Revenue | 3,055 | 8,000 | 66,049 | 88,000 | 000'96 | (21,951) | -24.94% |
| Total Revenue | 146,231 | 183,430 | 1,629,825 | 2,153,348 | 2,406,000 | (523,523) | -24.31% |
| Expenses | | | | | | | |
| Labor | 1,440,218 | 1,325,418 | 13,589,037 | 12,652,123 | 13,758,775 | (936,914) | -7.41% |
| Fringe Benefits | 935,537 | 914,189 | 10,787,531 | 10,941,571 | 11,865,348 | 154,040 | 1.41% |
| Total Labor and Fringe Benefits | 2,375,755 | 2,239,607 | 24,376,568 | 23,593,694 | 25,624,123 | (782,874) | -3.32% |
| Services | 192,250 | 161,164 | 1,762,663 | 1,756,298 | 1,943,785 | (6,365) | ~98.0- |
| Fuel | 140,225 | 92,227 | 1,332,069 | 1,030,760 | 1,120,326 | (301,309) | -29.23% |
| Tires & Tubes | 10,638 | 9,467 | 106,297 | 104,018 | 112,500 | (2,279) | -2.19% |
| Materials & Supplies | 119,721 | 82,998 | 1,173,030 | 1,105,896 | 1,158,317 | (67,134) | -6.07% |
| Utilities | 62,967 | 47,234 | 721,418 | 578,985 | 647,400 | (142,434) | -24.60% |
| Casualty & Liability | 41,399 | 31,297 | 634,898 | 682,346 | 1,102,000 | 47,448 | 6.95% |
| Taxes | 294 | 196 | 3,445 | 3,454 | 3,825 | o | 0.25% |
| Purchase of Transportation Service | 261,879 | 307,605 | 2,002,463 | 3,229,608 | 3,525,520 | 1,227,145 | 38.00% |
| Miscellaneous | 16,108 | 13,913 | 151,185 | 204,708 | 218,920 | 53,523 | 26.15% |
| Interest | 419 | 1,000 | 2,785 | 11,000 | 12,000 | 8,215 | 74.68% |
| Leases & Rentals | 6,345 | 7,178 | 74,354 | 78,296 | 85,431 | 3,942 | 5.03% |
| Total Expenses | 3,228,000 | 2,993,886 | 32,341,175 | 32,379,063 | 35,554,147 | 37,887 | 0.12% |
| Gross Surplus (Deficit) | (3,081,769) | (2,810,456) | (30,711,350) | (30,225,715) | (33,148,147) | (485,636) | -1.61% |
| Subsidy | | | | | | | |
| Local Subsidy | 102,540 | 96,980 | 1,052,559 | 1,066,780 | 1,163,784 | 14,221 | 1.33% |
| State Subsidy | 2,379,125 | 1,357,945 | 14,129,787 | 14,163,106 | 15,565,328 | 33,318 | 0.24% |
| Federal Subsidy | 600,104 | 516,393 | 5,306,719 | 5,680,323 | 6,196,750 | 373,604 | 6.58% |
| Federal Subsidy - ARPA | | 851,857 | 10,222,285 | 9,370,427 | 10,222,285 | (851,858) | %60.6- |
| Total Subsidy | 3,081,769 | 2,823,175 | 30,711,350 | 30,280,636 | 33,148,147 | (430,715) | -1.42% |
| | | | | | | | |
| Surplus (Deficit) | (0) | 12,719 | | 54,921 | | (54,921) | 100.00% |
| | | | | | | | |

LANtaBus

Statement of Net Assets

May 31, 2022

| CURRENT ASSETS | | | | |
|---------------------------|--------------------|---|--------------|--------------|
| Cash | | | \$ | 431,255 |
| Accounts Receivable | | | | 279,607 |
| Interdivisional Receiva | able | | | 1,748,046 |
| Inventories | | | | 671,256 |
| Prepaid Expenses | | ₩ | | 12,524,574 |
| Grants Receivable | | | | 4,009,571 |
| Total Curr | ent Assets | | la. | 19,664,309 |
| | | | | |
| RESTRICTED ASSETS | | | 8 | |
| Cash | | | 7 | 17,087,080 |
| section and a company was | | | | |
| CAPITAL ASSETS | ing Danielakad | | | 147.070 |
| Capital Assets Not Bei | | | | 147,970 |
| Capital Assets Being D | | | N- | 46,375,049 |
| Total Capi | tal Assets | | | 46,523,019 |
| | TOTAL ASSETS | | \$ | 83,274,407 |
| | TOTALASETS | | - | 03,271,107 |
| | | | | |
| CURRENT LIABILITIES | | | | |
| Note Payable | | | \$ | 8) |
| Loan Payable | | | | 21 |
| Interdivisional Payab | le | | | ₩2 |
| Accounts Payable | | | | 1,089,115 |
| Accrued Expenses: | | | | |
| Wages | | | | 2,422,830 |
| Professional Fees | | | | 32,533 |
| Other | | | | 866,821 |
| Deferred Other Fundi | ng | | | 25,427,868 |
| Due To Commonweal | | | | 19,135,855 |
| Deferred Local Grant | Funding | | | 129,822 |
| | ent Liabilities | | | 49,104,845 |
| | | | | |
| NET ASSETS | | | | |
| Invested In Capital As | sets | | | 46,525,784 |
| Unrestricted Equity | | | | (12,439,222) |
| Restricted Equity | | | | 83,000 |
| Total Net | Assets | | | 34,169,562 |
| | TOTAL CURRENT | | | |
| | TOTAL CURRENT | | | |
| | LIBILITIES AND NET | | 4 | 00 074 407 |
| | ASSETS | | \$ | 83,274,407 |

Income Statement Summary LANtaVan

For the Period Ending May 31, 2022

| | | | Fiscal Voar 2022 | | | VTD Rudget Variance | Variance |
|------------------------------------|-----------|---------|--------------------|------------|------------|-------------------------|-------------|
| | OTT | | VTD | | Annual | Favorable (UnFavorable) | nFavorable) |
| | - city | Rudget | Λ | Rudaet | Budget | Amount | Percent |
| Revenie | i prince | 2000 | 5550 | 1000 | 200 | | |
| Passenger Fares | 41,746 | 178,315 | 549,962 | 1,139,620 | 1,299,162 | (589,658) | -51.74% |
| Non-Transportation Revenues | ľ | 5,417 | 32,500 | 59,583 | 65,000 | (27,083) | -45.45% |
| Local Special Fare Assistance | 204,454 | 302,082 | 1,879,755 | 3,283,495 | 3,579,620 | (1,403,740) | -42.75% |
| State Special Fare Assistance | 419,057 | 492,608 | 4,279,813 | 5,586,158 | 6,119,201 | (1,306,345) | -23.39% |
| Total Revenue | 665,257 | 978,422 | 6,742,029 | 10,068,856 | 11,062,983 | (3,326,827) | -33.04% |
| Expenses | | | | | | | |
| Labor | 92,938 | 65,257 | 625,501 | 717,830 | 783,087 | 92,329 | 12.86% |
| Fringe Benefits | 112,526 | 59,384 | 602,306 | 653,225 | 712,609 | 50,919 | 7.80% |
| Total Labor and Fringe Benefits | 208,464 | 124,641 | 1,227,807 | 1,371,055 | 1,495,696 | 143,248 | 10.45% |
| Services | 969'9 | 7,883 | 71,717 | 82,498 | 89,115 | 10,781 | 13.07% |
| Fuel | Ü | II. | Post of the second | Ľ. | | 2 1 6 | 0.00% |
| Tires & Tubes | ī | ı | ī. | É | ř | В | 0.00% |
| Materials & Supplies | 6,045 | 11,774 | 76,631 | 50,277 | 55,476 | (26,354) | -52.42% |
| Utilities | 7,678 | 8,177 | 80,007 | 87,878 | 96,168 | 7,871 | 8.96% |
| Casualty & Liability | 542 | 540 | 5,962 | 5,960 | 6,500 | (2) | -0.03% |
| Taxes | 1 | 1 | 9 | j | 1 | | 0.00% |
| Purchase of Transportation Service | 577,002 | 732,824 | 6,114,815 | 8,015,385 | 8,771,536 | 1,900,570 | 23.71% |
| Miscellaneous | 949 | 973 | 8,950 | 668'9 | 7,500 | (2,051) | -29.73% |
| Interest | Ĕ | Į. | | Ē | t | ı | 0.00% |
| Rent | 9,974 | 68,778 | 107,759 | 284,558 | 353,342 | 176,799 | 62.13% |
| Total Expenses | 817,290 | 955,590 | 7,693,649 | 9,904,510 | 10,875,333 | 2,210,861 | 22.32% |
| Gross Surplus (Deficit) | (152,033) | 22,832 | (951,619) | 164,346 | 187,650 | (1,115,965) | -679.03% |
| Subsidy | | | | | | | |
| Local Subsidy | U | ľ | 1 | ğ | ı | J | |
| State Subsidy | 152,033 | Ę. | 951,619 | T. | 1 | (951,619) | |
| Federal Subsidy | Ĩ. | r | I. | r | E. | 1 | |
| Total Subsidy | 152,033 | 1 | 951,619 | 1 | ľ | (951,619) | • |
| | | | | | | | |
| Surplus (Deficit) | (0) | 22,832 | | 164,346 | 187,650 | (2,067,585) | -1258.07% |
| | | | | | | | |

LANtaVan Statement of Net Assets

May 31, 2022

| CURRENT ASSETS | | |
|---|----|-------------|
| Cash | \$ | (4,465) |
| Accounts Receivable | | 215,461 |
| Interdivisional Receivable | | · |
| Inventories | | |
| Prepaid Expenses | | 102,361 |
| Grants Receivable | | 830,080 |
| Total Current Assets | | 1,143,436 |
| | | |
| TOTAL ASSETS | \$ | 1,143,436 |
| | - | |
| CURRENT LIABILITIES | | |
| Note Payable | \$ | 5 - |
| Loan Payable | | 8 — |
| Interdivisional Payable | | 1,748,046 |
| Accounts Payable | | 525,249 |
| Accrued Expenses: | | 491,677 |
| Deferred Revenue | | (55,458) |
| Total Current Liabilities | | 2,709,515 |
| NET ASSETS | | |
| Unrestricted Equity | | (1,566,078) |
| Restricted Equity | 0 | _ |
| Total Net Assets | | (1,566,078) |
| TOTAL CURRENT LIBILITIES AND NET ASSETS | \$ | 1,143,436 |

Carbon County Community Transportation Income Statement Summary

| 000 | 7707 |
|--------------|--------|
| , | 31, |
| | May |
| : | Ending |
| | Period |
| COLUMN TOWNS | the |
| ı | ò |

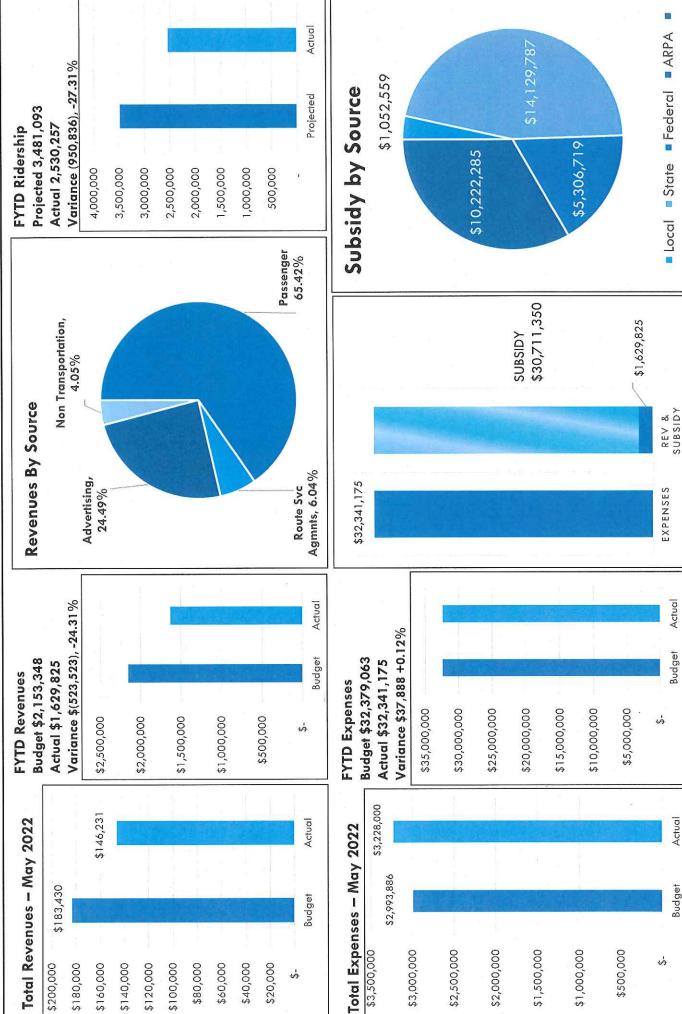
| | | | Fiscal Year 2022 | 2 | | YTD Budge | YTD Budget Variance | |
|------------------------------------|------------|----------|------------------|-----------|-----------|--------------|-------------------------|--|
| | PTD | • | TTD | D | Annual | Favorable (L | Favorable (UnFavorable) | |
| | Actual | Budget | Actual | Budget | Budget | Amount | Percent | |
| Revenue | | | | | | | | |
| Passenger Fares | 2,563 | 741 | 26,786 | 19,797 | 20,511 | 6,988 | 35.30% | |
| Non-Transportation Revenues | 4 | ľ | 18 | V | i i | 18 | #DIV/0! | |
| Local Special Fare Assistance | 2,493 | 1,650 | 22,849 | 15,974 | 17,922 | 6,875 | 43.04% | |
| State Reimbursements | 28,504 | 34,639 | 277,045 | 264,929 | 299,568 | 12,115 | 4.57% | |
| State Special Fare Assistance | 65,132 | 35,094 | 515,642 | 395,237 | 454,545 | 120,405 | 30.46% | |
| Total Revenue | 98,696 | 72,124 | 842,339 | 695,938 | 792,546 | 146,402 | 21.04% | |
| Fynancac | | | V) | = | | | | |
| | | | | | | | | |
| Labor | 23,195 | | # 50,425 | # | i | (50,425) | 100.00% | |
| Fringe Benefits | 17,097 | ı | 37,169 | ı. | Î. | (37,169) | 100.00% | |
| Total Labor and Fringe Benefits | 40,293 | 1 | 87,594 | # - | Ĩ | (87,594) | 0.00% | |
| Services | 1,642 | 11,089 | 75,429 | 125,162 | 142,100 | 49,733 | 39.73% | |
| Fuel | а | 1 | į | J | ï | ì | 0.00% | |
| Tires & Tubes | я | ą | 1 | 31. | | ā | %00.0 | |
| Materials & Supplies | 143 | 635 | 14,491 | 8,633 | 9,450 | (2,858) | -67.86% | |
| Utilities | 1,708 | 325 | 17,757 | 16,500 | 16,800 | (1,257) | -7.62% | |
| Casualty & Liability | 2 1 | j | ì | 1 | Ĭ | 1 | %00.0 | |
| Taxes | 31 | j | à | 4 | i | ī | 0.00% | |
| Purchase of Transportation Service | 118,809 | 138,478 | 1,162,857 | 1,026,899 | 1,170,914 | (135,958) | -13.24% | |
| Miscellaneous | 75 | 1,673 | 1,555 | 6,887 | 3,740 | 5,333 | 77.42% | |
| Interest | · | 325 | 926 | 7,182 | 7,500 | 6,226 | 86.69% | |
| Leases & Rentals | 19 | I a | | | 1 | j. | 0.00% | |
| Total Expenses | 162,670 | 152,525 | 1,360,639 | 1,191,262 | 1,350,504 | (169,377) | -14.22% | |
| Gross Surplus (Deficit) | (63,974) | (80,401) | (518,300) | (495,325) | (557,958) | (22,975) | -4.64% | |
| Control | | | | | | | | |
| Variation Control | 2 6/3 | 2 111 | 101 660 | 37 55/ | 40 969 | (64 106) | -170 70% | |
| State Subsidy | 24,062 | 41.658 | 395.301 | 231,240 | 273,126 | (164,060) | -70.95% | |
| Federal Subsidy | | 35,329 | 86,340 | 226,531 | 243,863 | 140,191 | 61.89% | |
| Total Subsidy | 63,974 | 80,401 | 583,300 | 495,325 | 557,958 | (87,975) | -17.76% | |
| | | × | D | - | - S | | _ | |
| Surplus (Deficit) | 0 | | 65,000 | 0 | | 65,000 | 14444344.44% | |
| | | | | | | | | |

Carbon County Community Transportation Statement of Net Assets

May 31, 2022

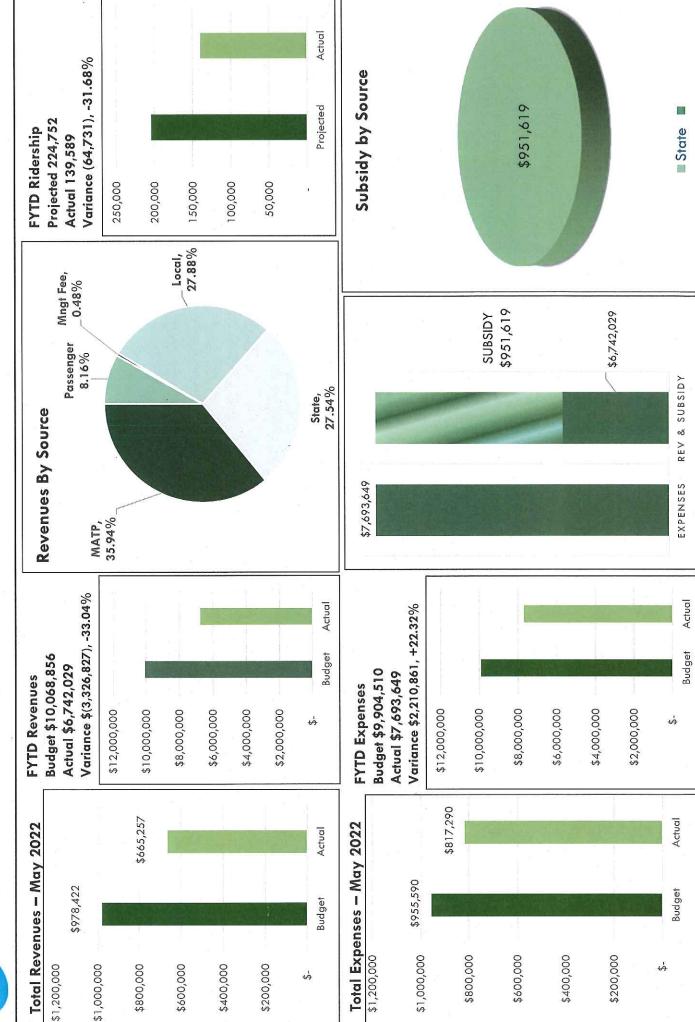
| Cash \$ 191,220 Accounts Receivable 2,348 Due from LANTA - FOA 86,340 Due From Carbon County (5,287) Prepaid Expenses 201 Grants Receivable 366,405 Total Current Assets 641,227 CURRENT LIABILITIES Note Payable \$ Loan Payable \$ Interdivisional Payable 447,781 Due to the Commonwealth (24,063) Accounts Payable 314,829 Accrued Expenses 128,934 Deferred Revenue 27,435 Total Current Liabilities 894,916 NET ASSETS Unrestricted Equity (253,689) Restricted Equity (253,689) Total Net Assets (253,689) | CURRENT ASSETS | | |
|---|---|-------|--------------|
| Accounts Receivable 2,348 Due from LANTA - FOA 86,340 Due From Carbon County (5,287) Prepaid Expenses 201 Grants Receivable 366,405 Total Current Assets 641,227 CURRENT LIABILITIES Note Payable - Loan Payable - Interdivisional Payable 447,781 Due to the Commonwealth (24,063) Accounts Payable 314,829 Accounted Expenses 128,934 Deferred Revenue 27,435 Total Current Liabilities 894,916 NET ASSETS Unrestricted Equity (253,689) Restricted Equity - Total Net Assets (253,689) | Cash | \$ | 191,220 |
| Due From Carbon County (5,287) Prepaid Expenses 201 Grants Receivable 366,405 Total Current Assets 641,227 CURRENT LIABILITIES Note Payable \$ Loan Payable - Interdivisional Payable 447,781 Due to the Commonwealth (24,063) Accounts Payable 314,829 Accrued Expenses 128,934 Deferred Revenue 27,435 Total Current Liabilities 894,916 NET ASSETS Unrestricted Equity (253,689) Restricted Equity (253,689) Total Net Assets (253,689) | Accounts Receivable | | |
| Prepaid Expenses 366,405 Grants Receivable 366,405 Total Current Assets 641,227 TOTAL ASSETS \$ 641,227 CURRENT LIABILITIES Note Payable - Loan Payable - Interdivisional Payable 447,781 Due to the Commonwealth (24,063) Accounts Payable 314,829 Accounts Payable 314,829 Accrued Expenses 128,934 Deferred Revenue 27,435 Total Current Liabilities 894,916 NET ASSETS Unrestricted Equity (253,689) Restricted Equity - Total Net Assets (253,689) | Due from LANTA - FOA | | |
| Prepaid Expenses 201 Grants Receivable 366,405 Total Current Assets 641,227 TOTAL ASSETS \$ 641,227 CURRENT LIABILITIES Note Payable - Loan Payable - Interdivisional Payable 447,781 Due to the Commonwealth (24,063) Accounts Payable 314,829 Accounts Payable 314,829 Accrued Expenses 128,934 Deferred Revenue 27,435 Total Current Liabilities 894,916 NET ASSETS Unrestricted Equity (253,689) Restricted Equity - Total Net Assets (253,689) | Due From Carbon County | | (5,287) |
| Grants Receivable 366,405 Total Current Assets 641,227 CURRENT LIABILITIES Note Payable \$ Loan Payable - Interdivisional Payable 447,781 Due to the Commonwealth (24,063) Accounts Payable 314,829 Accounts Payable 128,934 Deferred Revenue 27,435 Total Current Liabilities 894,916 NET ASSETS Unrestricted Equity (253,689) Restricted Equity - Total Net Assets (253,689) | | | 25 25 25 |
| TOTAL ASSETS \$ 641,227 CURRENT LIABILITIES \$ - Note Payable - Loan Payable - Interdivisional Payable 447,781 Due to the Commonwealth (24,063) Accounts Payable 314,829 Accrued Expenses 128,934 Deferred Revenue 27,435 Total Current Liabilities 894,916 NET ASSETS Unrestricted Equity (253,689) Restricted Equity - Total Net Assets (253,689) | | | 366,405 |
| CURRENT LIABILITIES \$ 641,227 Note Payable \$ - Loan Payable - - Interdivisional Payable 447,781 (24,063) Due to the Commonwealth (24,063) 314,829 Accounts Payable 314,829 128,934 Accrued Expenses 128,934 27,435 Total Current Liabilities 894,916 NET ASSETS (253,689) Restricted Equity (253,689) Restricted Equity - Total Net Assets (253,689) | Total Current Assets | - | |
| CURRENT LIABILITIES Note Payable Loan Payable Interdivisional Payable Oue to the Commonwealth Accounts Payable Accrued Expenses Accrued Expenses Deferred Revenue Total Current Liabilities NET ASSETS Unrestricted Equity Restricted Equity Total Net Assets (253,689) | | | |
| CURRENT LIABILITIES Note Payable Loan Payable Interdivisional Payable Oue to the Commonwealth Accounts Payable Accrued Expenses Accrued Expenses Deferred Revenue Total Current Liabilities NET ASSETS Unrestricted Equity Restricted Equity Total Net Assets (253,689) | | | |
| CURRENT LIABILITIES Note Payable Loan Payable Interdivisional Payable Unrestricted Equity Restricted Equity Total Net Assets CURRENT LIABILITIES \$ | TOTAL ASSETS | \$ | 641,227 |
| Note Payable Loan Payable Interdivisional Payable Unterdivisional Payable Accounts Payable Accounts Payable Accrued Expenses Deferred Revenue Total Current Liabilities NET ASSETS Unrestricted Equity Restricted Equity Total Net Assets \$ - | | | |
| Note Payable Loan Payable Interdivisional Payable Unterdivisional Payable Accounts Payable Accounts Payable Accrued Expenses Deferred Revenue Total Current Liabilities NET ASSETS Unrestricted Equity Restricted Equity Total Net Assets \$ - | | | |
| Loan Payable Interdivisional Payable Due to the Commonwealth Accounts Payable Accrued Expenses Accrued Expenses Deferred Revenue Total Current Liabilities NET ASSETS Unrestricted Equity Restricted Equity Total Net Assets Total Net Assets | CURRENT LIABILITIES | | |
| Interdivisional Payable 447,781 Due to the Commonwealth (24,063) Accounts Payable 314,829 Accrued Expenses 128,934 Deferred Revenue 27,435 Total Current Liabilities 894,916 NET ASSETS Unrestricted Equity (253,689) Restricted Equity - Total Net Assets (253,689) | Note Payable | \$ | # 0 # |
| Due to the Commonwealth Accounts Payable Accrued Expenses Accrued Expenses Deferred Revenue Total Current Liabilities NET ASSETS Unrestricted Equity Restricted Equity Total Net Assets (24,063) 314,829 27,435 27,435 894,916 (253,689) (253,689) | Loan Payable | | |
| Accounts Payable 314,829 Accrued Expenses 128,934 Deferred Revenue 27,435 Total Current Liabilities 894,916 NET ASSETS Unrestricted Equity (253,689) Restricted Equity - Total Net Assets (253,689) | Interdivisional Payable | | 447,781 |
| Accrued Expenses Deferred Revenue Total Current Liabilities NET ASSETS Unrestricted Equity Restricted Equity Total Net Assets 128,934 27,435 894,916 (253,689) (253,689) | Due to the Commonwealth | | (24,063) |
| Deferred Revenue 27,435 Total Current Liabilities 894,916 NET ASSETS Unrestricted Equity (253,689) Restricted Equity - Total Net Assets (253,689) | Accounts Payable | | 314,829 |
| NET ASSETS Unrestricted Equity Restricted Equity Total Net Assets (253,689) (253,689) | Accrued Expenses | | 128,934 |
| NET ASSETS Unrestricted Equity Restricted Equity Total Net Assets (253,689) (253,689) | Deferred Revenue | | 27,435 |
| Unrestricted Equity (253,689) Restricted Equity - Total Net Assets (253,689) | Total Current Liabilities | | 894,916 |
| Unrestricted Equity (253,689) Restricted Equity - Total Net Assets (253,689) | | 8 | |
| Restricted Equity - Total Net Assets (253,689) | NET ASSETS | | |
| Total Net Assets (253,689) | Unrestricted Equity | | (253,689) |
| | Restricted Equity | | - |
| TOTAL CURRENT LIBILITIES AND NET ASSETS \$ 641,227 | Total Net Assets | II ii | (253,689) |
| TOTAL CURRENT LIBILITIES AND NET ASSETS \$ 641,227 | | | |
| | TOTAL CURRENT LIBILITIES AND NET ASSETS | \$ | 641,227 |





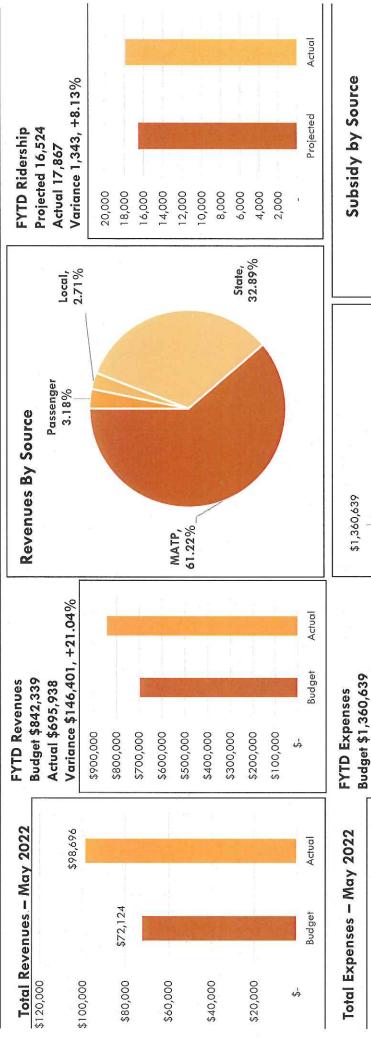
| Key Areas | Notations |
|-----------------------------|---|
| Œ | Utilities Expense is ABOVE budget by \$142K, a 24.6% increase from current budget projections. |
| • | This is attributed to not only an increase in cooling/heating costs but also internet and fuel for nonrevenue vehicles. In addition, a too conservative approach was made to the current year budget projections for ATC and BTC utilities. |
| Utilities | LB anticipates this trend to continue for the foreseeable future due to the increase internet services and electrical and cooling/heating costs. |
| 8 | Purchased Transportation is BELOW budget by \$1.2M, a 38% decrease from current budget projections. |
| 100 | This expense line represents the total operating costs of the ADA Program as well as FLEX services. |
| Purchased Transportation | As ADA trips continue to increase, the Authority does not anticipate this trend to continue as trips are increasing and Carbon has utilized all PY Act 44 reserves. |
| (88 | Health Insurance costs are ABOVE budget by \$780K, a 16.54% increase from current budget projections. |
| | YTD claims paid continue to run above budget projections |
| Insurance | LB now anticipates the health insurance costs to continue above budget through the end of the fiscal year due to the increase in claims processed through the end of May 2022. |
| 000 | Current fiscal year TOTAL subsidy is \$30,711,350 a 1.42% increase from current budget projections. |
| | As of April 30th, LANTA has utilized all ARPA federal funds to subsidize the Authority's payroll and security costs. |
| Subsidy | LB still anticipates FYE ACT 44 reserves to be in excess of \$18M. Act 44 reserves will continue to subsidize any deficit for the paratransit division and any deficit on the fixed route division after the application of federal, state and local subsidies for LANTA's program of projects. |
| | |

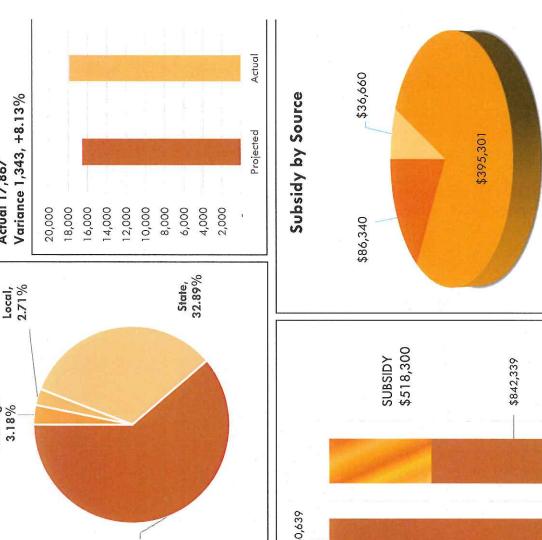


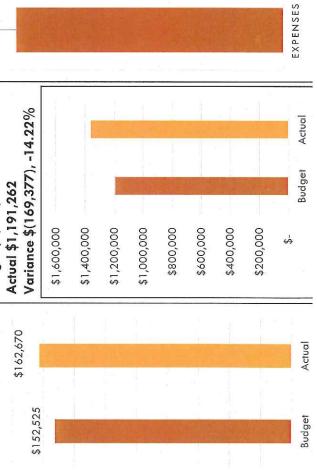


| Key Areas | Notations |
|-----------------------------|---|
| | Labor and Fringe Benefits are BELOW budget by approximately \$143K, a 10.45% combined decrease from the current year budget projections. |
| | Labor and fringe expenses in relation to Carbon Transit will be allocated to Carbon effective January 1, 2022. |
| Labor & Fringes | LV anticipates Labor and Fringe Benefit costs to continue below budget projections. |
| 20 | Purchased Transportation is BELOW budget by approximately \$1.9M, a 23.71% decrease from the current year budget projections. |
| D. T | Purchased Transportation continues below budget due to decreased ridership levels and the proper allocation of fuel costs for Carbon Transit. |
| Purchased Transportation | LV anticipates the Purchased Transportation expense area will remain below budget through fiscal year end. |
| | Rent expense is BELOW budget by approximately \$177K, a 62.13% decrease from the current year budget projection. |
| ## | This is due to the current year budget projection which anticipated lease payments on new paratransit facility to begin July 1, 2022 |
| Rent | LV rent expense will close out the current fiscal year below budget due to the delayed tenancy of the new paratransit facility. |
| 000 | YTD DEFICIT is \$951,619 |
| | PennDOT approved the use of State Operating Assistance to offset CY and PY operating deficits on LANtaYan . |
| Subsidy | YTD unfunded DEFICIT is \$0. |









\$80,000

\$160,000

\$140,000

\$120,000

\$100,000

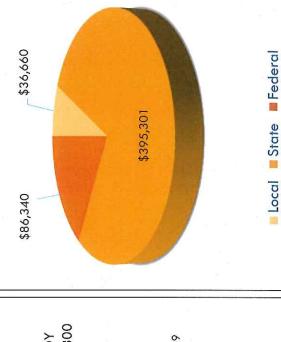
\$180,000

\$60,000

\$40,000

\$20,000

\$



REV & SUBSIDY

| Key Areas | Notations |
|-----------------------------|--|
| 0000 | Labor and Fringe expenses are ABOVE budget by approximately \$88K. |
| | Due to the MCA that went into effect as of Jan 1, Carbon will now incur labor and fringe expense. |
| Labor & Fringes | Current year budget projections anticipated Management Contract to carry through the end of the fiscal year. |
| कर | Purchased Transportation is ABOVE budget by \$136K, a 13.24% increase from current year budget projections. |
| 0,0 | This is due to the proper allocation of fuel costs for the Carbon division. |
| Purchased Transportation | CT anticipates the P/T expense area to remain above budget due to the proper fuel cost allocation. |
| 4 | Materials and Supplies are ABOVE budget by approximately \$6K, a 67.86 percent increase from current year budget projections. |
| Ö | This is due to the purchase of additional ticket stock and other pre-printed forms. |
| Materials | CT anticipates materials and supplies to be in line with budget projections as the year progresses. |
| 8 | Current YTD DEFICIT is \$518,300. Total subsidy is ABOVE CY projections by 4.64% |
| Subsidy | YTD, Local and State subsidies are above CY budget projections due to the increase in local match and the reversal of Federal Operating Assistance per PennDot directive. |
| | CT anticipates utilizing all PY Act 44 reserves and the CY FY22 Act 44 fund allocation to subsidize the CY operations . |
| | |

June 30, 2022, Preliminary Fiscal Year End – Items of Interest

LANTA's FY22 Audit will occur September 6th through September 16th, 2022. RKL, LLP anticipates being on site 2 days during that time.

LANtaBus

- Act 44 Reserve Account balance on June 30, 2022, was \$19,661,345. Preliminary June numbers have the account overfunded by approximately, \$1.8 Million.
- LANTA's line of credit balance on June 30, 2022, was \$1,227,820. Please be advised that the line of credit was paid in full on July 1st.
- LANTA's FY22 farebox revenue totals \$814,510, for Allentown and Easton combined. The amount of farebox revenue collected is 0.56 percent below GFI's annual statement of revenue collected of \$817,440.
- Total revenue for FY22 totaled approximately \$1.8M, under budget by \$565K.
 - Passenger Revenue \$1.1M Under budget \$525K
 - Special Transit Fares (RSA) \$127K Under budget \$83K
 - Advertising Revenue \$435K Over budget \$35K
- Total expenditures for FY22 totaled approximately \$36.3M, over budget by \$743K.
 - Purchased Transportation \$2.1M Under budget \$1.3M
 - o Fringe Benefits \$11.8M Over budget by \$6K
 - Wages \$15.3M Over budget by \$1.5M

LANtaVan

- Total revenue for FY22 totaled approximately \$7.3M, under budget by \$3.7M.
- Total expenditures for FY22 totaled approximately \$8.4M, under budget by approximately \$2.5M.
- Act 44 reserves were used to not only fund the current year deficit, but also the cumulative deficit as of June 30, 2021. Life to date deficit as of June 30, 2021, stood at \$1,566,078.
 Preliminary June 2022 financials have a total of \$1,091,987 in Act 44 subsidy.

Carbon Transit

- Total revenue for FY22 totaled approximately \$945K, above budget by \$153K.
- Total expenditures for FY22 totaled approximately \$1.5M, above budget by \$181K.
- Act 44 reserve prior year carry over and the total current year allocation were used to subsidize FY22 operations.
- Preliminary federal pass-through subsidy in the amount of \$127K, is below budget projections by approximately \$117K.

V. Summary of Findings

| | Review Area | Finding | Deficiency Code(s) | Corrective Action(s) | Response Due Date(s) | Date Closed |
|----|--|---------|--|---|-------------------------|-------------|
| 1. | Legal | ND | | | | |
| 2. | Financial Management and Capacity | ND | | | | |
| 3. | Technical Capacity – Award Management | ND | | | | |
| 4. | Technical Capacity – Program Management and Subrecipient Oversight | ND | | | | |
| 5. | Technical Capacity – Project Management | ND | | | | |
| 6. | Transit Asset Management | ND | | | | |
| 7. | Satisfactory Continuing Control | ND | | | | |
| 8. | Maintenance | ND | | | | |
| 9. | Procurement | D | P9-1, Recipient has A&E procurement deficiencies LANTA sought to retain on-call services to provide architectural/engineering services. The procurement was structured based on Brooks Act requirements, where LANTA sought vendor qualifications. After evaluating these qualifications, LANTA executed agreements with the top three firms. After completing this selection process, LANTA let task order awards, predicated on all vendors submitting proposals regarding qualification and price. The fundamental elements of the Act, whether awarding a contract or a task order, require LANTA to make awards only based on qualifications. Price negotiation can only take place with the topranked firm; should such negotiation prove unsuccessful, LANTA can negotiate with the second-ranked firm on that task order. LANTA did not adhere to | The recipient must submit to the FTA regional office a list of all active FTA-funded A/E task orders issued based on competition among the selected vendors where both qualifications and price were considered in the task order award. The recipient must provide the FTA regional office procedures for implementing qualifications-based procurement procedures when using FTA assistance to contract for A&E services. For the next procurement of A/E services, the recipient must submit to the FTA regional office documentation that the required process was implemented. | September 18, 2022 | |

| | Review Area | Finding | Deficiency Code(s) | Corrective Action(s) | Response Due Date(s) | Date Closed |
|-----|---|---------|--|--|-------------------------|--------------------|
| | | | Brooks Act procedures in its task order process. | | | |
| 10. | Disadvantaged Business Enterprise | D | DBE6-1, DBE goal achievement analysis and correction action plan not completed During the review, an examination of LANTA's semi-annual DBE reports indicated that the recipient's DBE goal was not met in three of the four years encompassed in this review cycle. Only in FY 2019 did awards and commitments exceed the goal. When a recipient fails to meet its DBE goal, it is obligated to prepare a shortfall analysis that analyzes the reasons for the difference and identifies specific steps and milestones to correct the problems to enable the recipient to meet its goal in the new fiscal year. LANTA did not prepare the required shortfall analyses. | The recipient must submit to the FTA RCRO the required analyses and corrective action plans for the missing year(s), along with a written process to ensure proper computation of goal attainment and that future shortfall analyses are completed and retained on file for review (LANTA is not a top 50 transit agency). | August 18, 2022 | |
| 11. | Title VI | ND | | | | |
| 12. | Americans with Disabilities Act (ADA) – General | ND | | | | |
| 13. | ADA – Complementary Paratransit | D | ADA-CPT2-2, Eligibility letter deficiencies ADA regulations require that all eligibility determination letters, if denying paratransit eligibility, follow the guidance in Appendix D to § 37.125. FTA notes: "the reasons must specifically relate the evidence in the matter to the eligibility criteria of this rule and the entity's process. A mere recital that the applicant can use fixed route transit is not sufficient." While LANTA provides the applicant the full report from the in-person assessment, many applicants with disabilities, particularly cognitive disabilities, may be unable to determine specific reasons for the denial. A review of a sample of recent denial letters indicated that the individuals conducting the inperson assessments demonstrated inconsistent practices concerning the creation of a concise narrative summary of the assessment | RCRO the revised template letter and evidence that the letter is being utilized in communicating eligibility decisions. | September 17, 2022 | |

| Review Area | Finding | Deficiency Code(s) | Corrective Action(s) | Response Due Date(s) | Date Closed |
|---------------------------------------|---------|---|--|-------------------------|--------------------|
| | | outcome. Thus, while the full assessment reports are provided to the applicant, LANTA does not provide a clear description of the rationale for denying eligibility in the resulting transmittal letter. ADA-CPT5-1, Unreasonable noshow suspension | The recipient must submit to the RCRO a revised | September 17, 2022 | |
| | | LANTA has an administrative process to temporarily suspend paratransit users who exceed a specified number of no-shows during a specific timeframe. The policy is progressive, establishing longer penalties based on more frequent numbers of no-shows. However, LANTA does not take into account the frequency of utilization of the paratransit system in making these assessments. In establishing whether the paratransit user has established a pattern or practice of excessive no-shows, LANTA is obligated to take into account the frequency of usage of the paratransit program by the individual. Distinctions are drawn between a passenger who | suspension policy that takes into account both absolute numbers of no-shows and the frequency of use of the paratransit program to establish a user's pattern or practice of excessive no-shows. | 2022 | |
| | | rides the system 10 times a month and accumulates three no-shows from the user who rides the system 30 times a month and accumulates three no-shows. Current LANTA policy is based on an absolute number of no-shows and does not take usage into account in determining suspensions. | | | |
| 14. Equal Employment Opportunity | ND | | | | |
| 15. School Bus | ND | | | | |
| 16. Charter Bus | ND | | | | |
| 17. Drug-Free Workplace | ND | | | | |
| 18. Drug and Alcohol Program | ND | | | | |
| 19. Section 5307 Program Requirements | ND | | | | |

| | Review Area | Finding | Deficiency Code(s) | Corrective Action(s) | Response Due Date(s) | Date Closed |
|-----|--|---------|--------------------|----------------------|-------------------------|-------------|
| 20. | Program Requirements | NA | | | | |
| 21. | Section 5311 Program Requirements | NA | | | | |
| 22. | Public Transportation Agency Safety Plan | DD | | | | |
| 23. | Cybersecurity | ND | | | | |

The metrics used to evaluate whether a recipient is meeting the requirements for each of the areas reviewed are: Deficient (D)/Not Deficient (ND)/Not Applicable (NA)

Lehigh and Northampton Transportation Authority



LANtaBus Rider Experience & Planning Committee Agenda August 16, 2022

- 1. Courtesy of the Floor
- 2. LANtaBus Rider Experience Dashboard Report
- 3. Report on Initiatives
 - A. Service Planning Update
 - B. Major Developments Outreach
 - C. Marketing & Outreach Efforts
- 4. Other Business

5. Adjournment

- A. Fare Structure Study Update
- B. EBS Implementation Study Update
-



LANtaBus Rider Experience Dashboard - April - June 2022-Q4 Tuesday,

| Q4 FY 22 | YTD FY 22 | YTD FY 21 | % Change |
|-----------|---|--|--|
| | | | |
| 777,796 | 2,765,903 | 2,636,010 | 4.93 |
| 109,333 | 388,191 | 380,335 | 2.07 |
| 2,285 | 7,197 | 3,999 | 79.97 |
| 636 | 2,261 | 1,516 | 49.14 |
| 780,081 | 2,773,100 | 2,640,009 | 5.04 |
| 109,969 | 390,452 | 381,851 | 2.25 |
| 88,470 | 969,034 | 1,097,020 | -11.67 |
| YTD FY 22 | Benchmark | % Diff | |
| 10.0 | 19 | -47.32 | |
| 1.14 | 19.56 | -94.2 | |
| | 777,796 109,333 2,285 636 780,081 109,969 88,470 YTD FY 22 10.0 | 777,796 2,765,903 109,333 388,191 2,285 7,197 636 2,261 780,081 2,773,100 109,969 390,452 88,470 969,034 YTD FY 22 Benchmark 10.0 19 | 777,796 2,765,903 2,636,010 109,333 388,191 380,335 2,285 7,197 3,999 636 2,261 1,516 780,081 2,773,100 2,640,009 109,969 390,452 381,851 88,470 969,034 1,097,020 YTD FY 22 Benchmark % Diff 10.0 19 -47.32 |

| | Current Quarter | | | Previous Quarter | Previous Quarter | | |
|---|-----------------|------------|---------|------------------|------------------|------------|--|
| | Weekday | Saturday | Sunday | Weekday | Saturday | Sunday | |
| | | | | | | | |
| Avg daily call volume (LANTA Call Center) | 132 | 51 | 36 | 130 | 57 | 29 | |
| Avg wait time (LANTA Call Center) | 0:37 | 0:20 | 0:28 | 0:45 | 0:38 | 0:32 | |
| | | | | | | | |
| | Current | Quarter | Previou | is Quarter | Past Qua | ırter | |
| Purpose of Call Breakdown | Calls | % of Total | Calls | % of Total | Calls | % of Total | |
| Call Type | | | | | | | |
| Complaints | 372 | 2.7% | 238 | 1.5% | 298 | 1.53% | |
| Bus Times | 3276 | 23.6% | 3792 | 24.0% | 4441 | 22.82% | |
| Where is the Bus | 123 | 0.9% | 88 | 0.6% | 51 | 0.26% | |
| Why is the Bus Late | 10 | 0.1% | 6 | 0.0% | 6 | 0.03% | |
| What Bus to Take | 391 | 2.8% | 422 | 2.7% | 247 | 1.27% | |
| Hang Up/ Dead Air | 314 | 2.3% | 346 | 2.2% | 555 | 2.85% | |
| Applications | 135 | 1.0% | 54 | 0.3% | 29 | 0.15% | |
| LANtaVan/ECC | 8423 | 60.6% | 9903 | 62.8% | 12835 | 65.95% | |
| Fares/Tickets | 139 | 1.0% | 132 | 0.8% | 74 | 0.38% | |
| Directions | 3 | 0.0% | 3 | 0.0% | 5 | 0.03% | |
| Transfers to Other Dept | 107 | 0.8% | 71 | 0.5% | 351 | 1.80% | |
| Mailed Schedules | 47 | 0.3% | 42 | 0.3% | 71 | 0.36% | |
| Other(lost & found, detours, etc.) | 561 | 4.0% | 673 | 4.3% | 499 | 2.56% | |
| Total Calls | 13,901 | 100.0% | 15,770 | 100.0% | 19,462 | 100.0% | |
| Passenger Trips per Compaint | 2,091 | | | | | | |

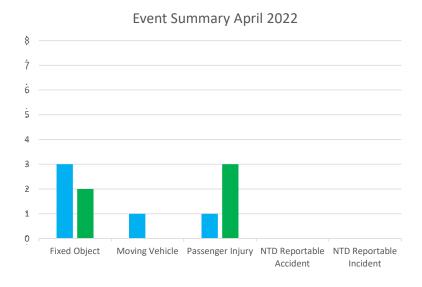
| On Time response to LANtaBus complaints | No open complaints more than 8 days old | | | |
|---|---|--|--|--|

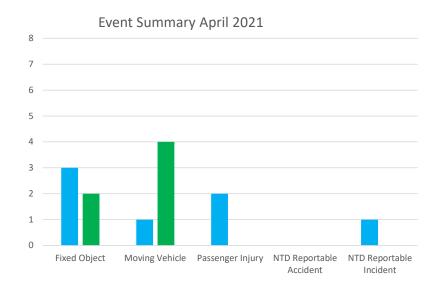
Metrics

| METHE | | | | |
|---|-----------|------------|-------------------------|-----------|
| LANtaBus OPERATIONS FIGURES | | | | |
| Safety Performance | | | | |
| | Total | Chargeable | | |
| Number Vehicle Collisions | 33 | 16 | | |
| Number of NTD Reportable Collisions | 1 | 1 | | |
| Number of On-Board Incidents | 9 | 4 | | |
| Number of NTD Reportable Incidents | 0 | 0 | | |
| | Current Q | Benchmark | Previous Q | Prior Q |
| Rev Miles between Collisions/Incidents | 24,880 | 15,500 | 19,083 | 28,095 |
| Rev Miles between Chargeable Collisions/Incidents | 51,314 | 31,000 | 42,183 | 62,674 |
| Service Reliability | On-Time | Early | Late | Benchmark |
| LANtaBus On Time % | 83.0% | 9.0% | 8.0% | 80% |
| Missed Scheduled LANtaBus Trips | 0 | | | |
| | | Psngr Tr | rips Per Complaint Type | |
| Rider Comfort/Experience | Туре | Current Q | Previous Q | Prior Q |
| Complaints regarding driver courtesy | 46 | 16,909 | 10,259 | 9,858 |
| Rider complaints about OTP/route adherence | 122 | 6,375 | 4,306 | 4,244 |
| HVAC related customer complaints | 1 | 777,796 | 697,631 | 640,792 |
| Transit App Usage | Current Q | Previous Q | | |
| Transit App Users | 5,932 | 4,090 | | |
| Downloads to Mobile Device | 1,381 | 885 | | |
| Service Alert Subscribers | 855 | 547 | | |
| Passes Purchased | 794 | 255 | | |

April 2022/2021 Comparison

- Preventable Events
- Non-Preventable Events



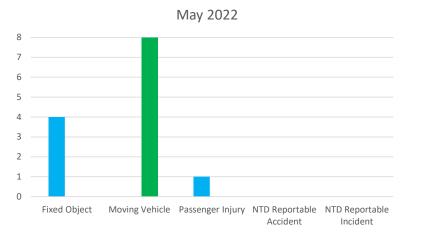


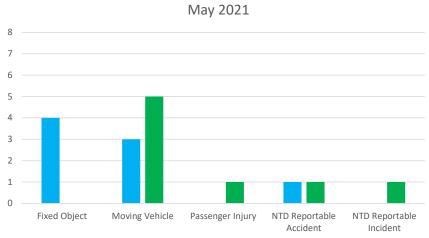
Comparing April 2022 against April 2021, events with fixed objects remain identical. April 2022 shows a decrease in non-preventable events involving moving vehicles. April 2022 also indicates a decrease in the NTD reportable events.

May 2022/2021 Comparison

Preventable Events

Non-Preventable Events

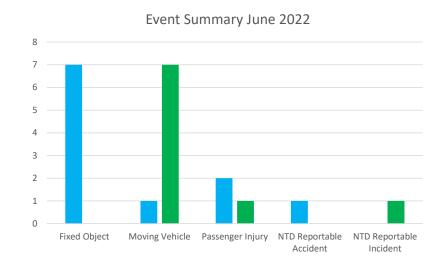


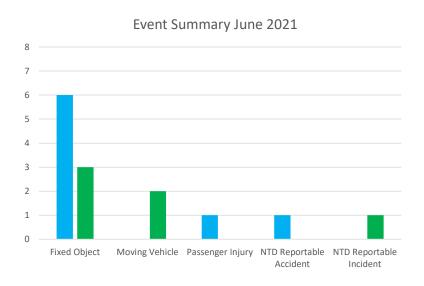


Comparing May 2022 against May 2021, events with fixed objects remain identical. The events involving moving vehicles remain at eight each year; however, the ratio swings to non-preventable. Passenger injury also remains the same; but May 2022 shows the injury as a preventable event. May 2022 shows a decrease in NTD reportable events.

June 2022/2021 Comparison

- Preventable Events
- Non-Preventable Events





Comparing June 2022 to June 2021shows an increase in collisions and on-board incidents while NTD reportable events did not change.